



The Williamson County Sheriff's Office

2020 Annual Report

“

We remain, as
ever, here to
serve the people
of this great
community.

”



WILLIAMSON COUNTY SHERIFF'S OFFICE
DUSTY RHOADES, SHERIFF
408 CENTURY COURT FRANKLIN, TENNESSEE 37064
(615) 790-5560



Dear Williamson County Residents,

As your Sheriff, I feel it is my duty to provide insight into the activities of our organization throughout the county. In my forty-one years of service with this agency, I believe this is the first annual report presented from this office to you, the citizens, and it is my pleasure to do so. I have always believed that being honest and forthcoming with people is a “best practice,” and preparing this report is just one way of honoring that.

2020 brought challenges that affected every resident and organization in our county. Internally, enhancements slated for the year were already underway when the rising pandemic required changes to daily operations. We responded to rapidly evolving community health concerns with frequent communication and coordination with the state and the county. We navigated school closures, mass COVID testing, detention considerations, and numerous other related issues. Despite the difficulties we faced, our organization successfully completed a twelve-month exhaustive review of our policies and procedures and we were awarded accreditation by the Tennessee Chiefs of Police. We are one of five sheriff's offices in Tennessee with this distinction, and I am very proud of this accomplishment.

The hard work and dedication of the men and women of this office is evident within the following pages. Thank you for taking the time to review our report detailing our activities, accomplishments, and local statistics for the past year. I hope you find this information insightful and relevant. We remain, as ever, here to serve the people of this great community.

Dusty Rhoades

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Our Mission

The mission of the Williamson County Sheriff's Office is to provide the citizens and visitors of Williamson County effective and efficient public safety services with consistency, professionalism, competence, and transparency.

Our Values

Integrity: We are committed to the enforcement of laws and the preservation of order and property. We are honest, truthful, and consistent in our words and actions, and therefore worthy of the public's trust.

Professionalism: We treat the public and our colleagues with courtesy and respect. We understand that our appearance, words, and demeanor contribute to the public's confidence in us.

Commitment: We are committed to working collaboratively with community members to improve and enhance the quality of life for both citizens and visitors of Williamson County.

Our Vision

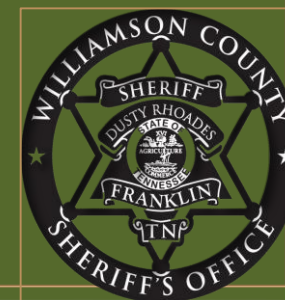
The Williamson County Sheriff's Office is a dedicated and diverse group of professionals. We will continue to strengthen community relationships and public trust while striving for excellence through employee development, self-discipline, and strong leadership.

WCSO Oath Of Office

"I do solemnly swear that I will perform with fidelity the duties of the office to which I have been appointed, and which I am about to assume.

I do solemnly swear to support the constitutions of Tennessee and the United States and to faithfully perform the duties of the office of deputy sheriff for Williamson County, Tennessee.

I further swear that I have not promised or given, nor will I give any fee, gift, gratuity, or reward for this office or for aid in procuring this office; that I will not take any fee, gift, bribe, or gratuity for returning any person as a juror or for making any false return of any process and that I will faithfully execute the office of deputy sheriff to the best of my knowledge and ability agreeably to law."

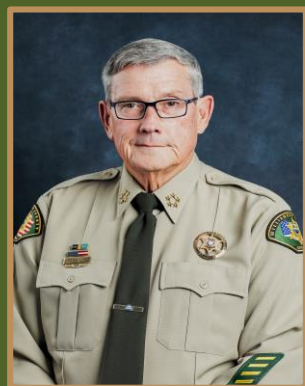


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SHERIFF'S OFFICE
COMMAND STAFF



SHERIFF



Robert "Dusty" Rhoades



CHIEF DEPUTY



Mark Elrod



Court Services



Freddie Moore

Patrol



Rodney King

Special Operations



Jason Craft

Investigations



David Beard

School Resources



Leonardo Zollicoffer

Detention



Mike Dobbins

- Captains -



*"True leaders don't create followers, they
create more leaders."
– Author unknown*



Court Services



Jim Handy

Patrol



Chris Mobley

Training



Nikki Shaver

Investigations



Tameka Sanders

School Resources



Sammie Baker

Detention



Chad Youker

- Lieutenants -



RETIREMENTS



Sergeant Eddie Stephens
37 Years Of Service



Deputy Kevin Jones
17 Years Of Service



K-9 Tyson
2 Years Of Service

Congratulations

PROMOTIONS



Lieutenant Patrol



Chris Mobley

Sergeant Patrol



Joe Slabaugh

Corporal Patrol



Greg Wilhelm

Corporal Patrol



Taylor Schoenberger

Corporal K-9 Unit



Mike Grandy

Sergeant Detention



Chris Ricciardi

Sergeant Detention



Corey Gossett

Corporal Detention



Mitchel Conner

Corporal Detention



Ashley Lindquist

Corporal Detention



Keller Phillips

Corporal Detention



Austin Gifford

Corporal Detention



Kristen Chilcutt

Corporal Detention



Angela Wright

Corporal Detention



Chase Karaczewski

2020: COVID-19 Pandemic

The global pandemic dominated daily life for most of 2020 and has affected every individual. By January 2nd, 2021, Williamson County had incurred 18,533 confirmed and probable COVID-19 cases – an estimated 7.59% of our residents. This included 121 deaths.

The Sheriff's Office diligently worked all year to adapt procedures and prioritize safety for both our staff and the citizens we encountered. Focus included increases in health precautions and personal protective equipment usage, as well as staffing the COVID testing site at the Williamson County Ag Center (pictured in background). Sheriff Rhoades maintained weekly communication with other elected and appointed county and state officials.

When Williamson County Schools and Franklin Special Schools did not reopen after Spring Break, School Resource Officers were utilized in other capacities. In an effort to protect the inmate population and our detention employees, volunteer-run outside resources and family visitations were suspended and replaced with electronic inmate visitation and email service. We expanded our existing use of video technology to replace most in-person appearances for Williamson County Courts. At the direction of the Tennessee Supreme Court, the District Attorney's Office and Williamson County Circuit Court Judges began releasing eligible inmates: those already nearing release with time served or those who had not yet made bond on *non-violent misdemeanor* offenses.





WILLIAMSON COUNTY SHERIFF'S OFFICE
DUSTY RHOADES, SHERIFF
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WCSO Employees,

2020 was undoubtedly a year of unprecedented challenges. Together we learned to navigate constant change through facemasks, hand sanitizer, and short-handed shifts.

Regardless of the circumstances, you, the men and women of this office, never wavered in your dedication; you remained as committed as ever to serving the citizens of Williamson County with excellence. I couldn't be more proud to serve along side each and every one of you. Thank you.

Keep up the great work. (Go do what you do!)

Mark Elrod

Chief Deputy, Mark Elrod



Administration

Executive Administrator

Executive Administrator: Vickie Pedrick

The WCSO Executive Administrator provides administrative support for both the Sheriff and Chief Deputy, performing a wide variety of administrative tasks that range from routine to complex. Currently, this role is also the coordinator for the Sheriff's Office Citizens Academy and the Citizens' Assurance Program. In addition to administrative duties, the Executive Administrator oversees Human Resource Coordinators and Quartermaster.

Human Resources & Quartermaster

The Human Resource Coordinators are responsible for maintaining personnel records, payroll records and records of leave as requested. Additional responsibilities include maintaining the WCSO Quartermaster where uniforms and equipment are purchased and tracked for employees.

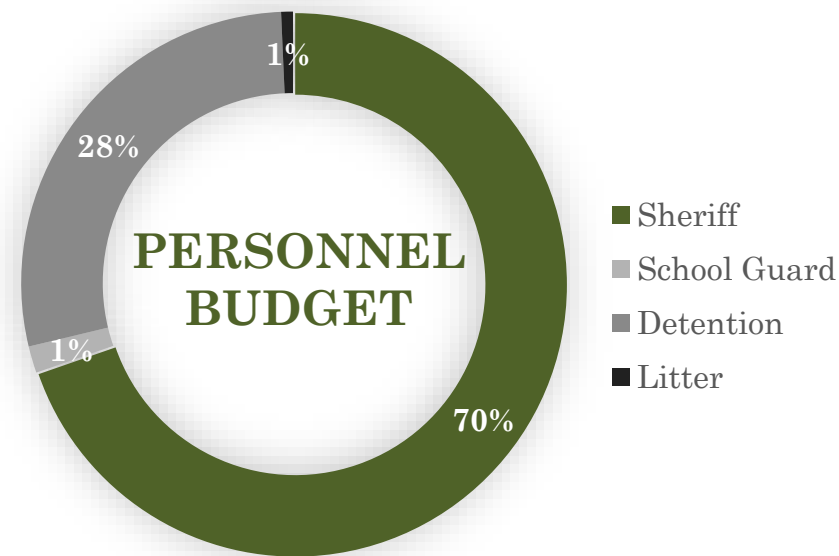
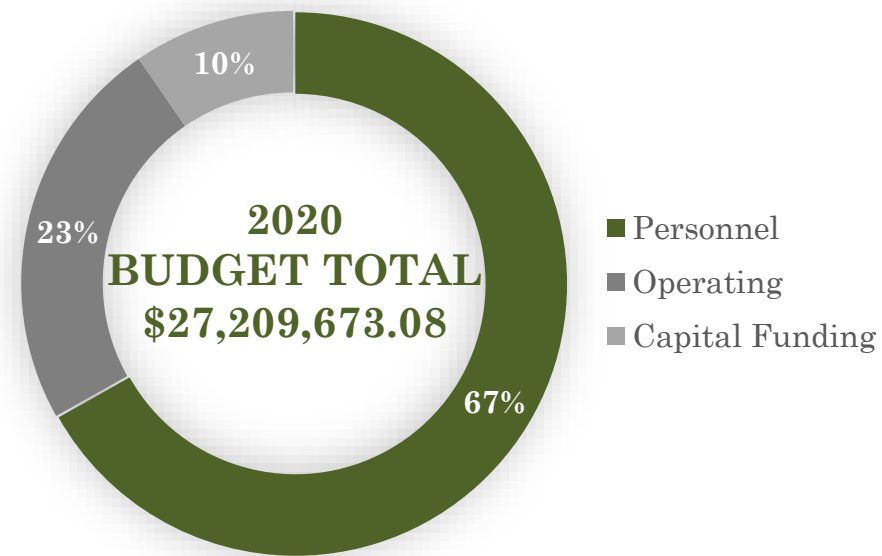




Fiscal Operations

2020 WCSO PERSONNEL

- 220 Sheriff Full-Time Personnel
 - 199 POST Certified Deputies
 - 21 Civilian Staff
 - 37 Part-Time Crossing Guards
 - 35 Reserve Deputies
-
- 104 Detention Full-Time Personnel
 - 72 POST or DTA Certified Detention Deputies
 - 32 Civilian Detention Staff
 - 2 Litter Personnel



Fiscal Director: Jennifer Davis

The Finance and Accounting Division is allocated a fiscal director and three accountants who collectively manage three major financial areas for the Sheriff's Office: accounting, budget, and payroll. Accounting incorporates all areas of accounts payable, accounts receivable and revenue collections. The staff works closely with all divisions of the office to ensure the guidelines and accounting principles as required by local, state, and federal mandate are followed. Budgets for fiscal operations, capital, and personnel are prepared in compliance with state and local fiscal guidelines, under the direction of the Williamson County Commission and in cooperation with the Williamson County Budget Director's office. This includes the monitoring and oversight of expenditures, preparation of financial reports, and budget projections. Payroll for all Sheriff's and Detention staff is tabulated and processed bi-weekly in coordination with the Williamson County Payroll Department.

2020 Operations Budget
\$24,595,600.00

2020 Capital Budget
\$2,614,073.08

The State of Tennessee performs an annual financial audit for each individual county office. For the fiscal year end 06/30/2020, we are proud to announce that the Sheriff's Office received a clean audit, which designates that no findings were noted during the audit. Great job!

Budget Report (Fiscal Year July 1st, 2019 – June 30th, 2020)

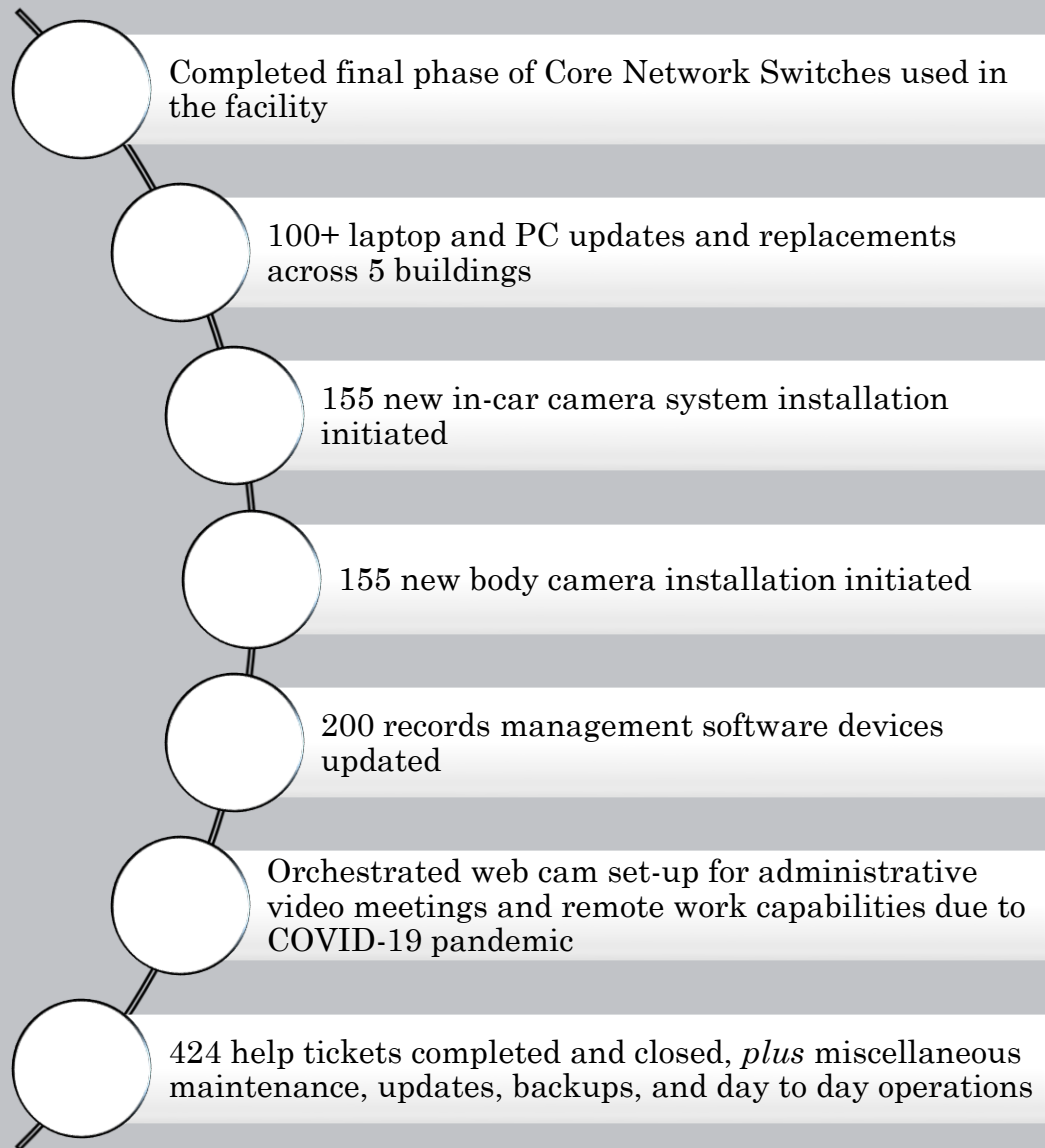
Sheriff Personnel Salaries	\$12,669,927.00	Detention Personnel Salaries	\$5,099,339.00	Litter Personnel Salaries	\$126,805.00
Operations		Operations		Operations	
Communications	\$76,401.00	Advertisement Expense	\$20,000.00	Litter-R&M Vehicle	\$8,000.00
Contracts	\$188,256.00	Communications	\$26,856.00	Litter-Gasoline	\$23,725.00
Evaluations & Testing	\$17,940.00	Testing/Evaluations	\$19,450.00	Litter-Instructional	\$28,050.00
Lease/Rental Equipment	\$18,500.00	Laundry & Cleaning	\$71,000.00	Litter-Office Supply	\$1,900.00
Building Maint - Beasley	\$35,000.00	Lease/Rental	\$17,500.00	Litter-Other Road Material	\$5,627.00
Maint/Repair - Vehicles	\$370,052.00	Building Maintenance	\$219,500.00	Litter-Small Tools	\$2,000.00
Postage	\$8,000.00	SCAAP Funds	\$23,473.00	Litter-Uniforms	\$3,000.00
Transport Prisoners	\$110,000.00	Equipment Maintenance	\$24,860.00	Litter-Other Supply/Material	\$4,000.00
Travel	\$7,865.00	Vehicle Maintenance	\$12,000.00	Total Litter Expense	\$203,107.00
Other Contract Services	\$26,338.00	Medical/Dental	\$1,314,560.00	Total Expense/Budget Operations	
Data Processing Supplies	\$74,917.00	Postage	\$888.00	Patrol/Detention	\$24,438,850.00
Gasoline	\$638,000.00	OSHA Drugs/Medical Supply	\$8,000.00	Drug Fund	
CID Law Enforcement Supply	\$75,040.00	Electricity	\$221,000.00	Drug Fund - Communications	\$5,250.00
Office Supplies	\$54,000.00	Food & Supplies	\$671,700.00	Drug Fund - Confidential Pmt	\$20,000.00
Periodicals/Subscriptions	\$3,800.00	Gasoline - Corrections	\$18,860.00	Drug Fund - Copier	\$2,500.00
Tires & Tubes	\$86,600.00	Natural Gas	\$61,520.00	Drug Fund - Vehicle	\$5,000.00
Uniforms	\$238,260.00	Office Supplies - Corrections	\$33,400.00	Drug Fund - Tow Seized Auto	\$4,000.00
Other Supply	\$23,500.00	Periodicals/Subscription	\$500.00	Drug Fund - Travel Expense	\$1,500.00
Training/In-service	\$327,500.00	Prisoner Clothing	\$30,000.00	Drug Fund - Other Supply	\$22,500.00
Crime Prevention Supplies	\$24,602.00	Uniforms - Corrections	\$87,550.00	Drug Fund - Trustee Commission	\$1,000.00
Misc Fees - Other Discretionary	\$2,780.00	Water	\$183,000.00	Drug Fund - Training/Inservice	\$20,000.00
Data Processing Equipment	\$61,400.00	Other Supplies	\$101,600.00	Drug Fund - Nonrecurring Exp	\$75,000.00
Tactical Equipment	\$292,363.39	In-service/Training	\$64,905.00	Total Drug Fund	\$156,750.00
Tactical Special	\$14,450.61	Vehicle 19/20	\$30,000.00	Total All Divisions	\$24,595,600.00
Law Enforcement Equip Special	\$21,510.00	Total Detention Expense	\$8,361,461.00	Capital	
Vehicles	\$88,000.00			Vehicle Replacements	\$2,184,073.08
Othr Capital Outlay-GHSO	\$8,360.00			Sheriff Capital Funding	\$310,000.00
Total Field Expense	\$15,563,362.00			Detention Capital Funding	\$120,000.00
School Guard Salaries	289,320.00			Total Capital Funding	\$2,614,073.08
Operations					
Employment Expense	6,000.00				
Uniforms	15,600.00				
Total School Guard Expense	310,920.00				



Information Technology

Public Information

2020 Summary



IT Manager: Barry Martin

WCSO Information Technology (IT) is responsible for advanced technical work involving the installation and maintenance of computer hardware, software, and related components in support of the Williamson County Sheriff's Office. Our IT is staffed by one manager and three technicians.

The news media plays a vital role in society by supplying information on events affecting the community, stimulating thought, and providing a medium for discussion. The Public Information Administrator (PIA) assists media in coordinating and covering news stories at the scenes of incidents, and by providing information on arrests and complaint reports. The PIA also maintains the department social media accounts including Facebook, Twitter, and NextDoor. While there are some circumstances in which information must be kept confidential in order to protect a victim, ensure officer safety, or preserve the integrity of an investigation, it is the Sheriff's policy that whenever possible, his office remains open and candid with the public so that it may have the support of the community and thus operate more effectively.

PIA: Sharon Puckett



WILLIAMSON COUNTY SHERIFF'S OFFICE
DUSTY RHOADES, SHERIFF
408 CENTURY COURT
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For Immediate Release
December 12, 2020

WCSO Has Armed Teenager in Custody

The Williamson County Sheriff's Office has Franklin teenager Trey Mosley, 16, in custody. Stolen guns recovered.

Mosley is now facing charges of aggravated robbery and theft over \$1,000.

We'll be sending you more information as it becomes available.

For more information contact: Sharon Puckett, Public Information Administrator, Williamson County Sheriff's Office, 408 Century Court, Franklin, TN 37064, (615) 440-3310
sharon.puckett@williamsoncounty-tn.gov



Williamson County Sheriff's Office TN

August 20, 2020 · 🌐

A stolen Ford Taurus has been found on Pewitt Rd in Fairview. The vehicle was abandoned after hitting a tree. Car stolen from Nashville. If you have information about this vehicle call Williamson County Sheriff's Office at 615-790-5550.



WCSO Franklin TN @WCSO_Sheriff · Apr 28, 2020

Investigators @WCSO_Sheriff and @BTNPd will be looking for evidence this morning in wooded area off I65 N south of Concord Rd and in neighborhoods on Lipscomb Drive. This is an article search related to yesterday's burglary suspect arrests. There is NO DANGER to residents.



Professional Standards & Accreditation

Professional Standards and Accreditation is responsible for managing the Tennessee Law Enforcement Accreditation process.

Accreditation requires an in-depth review of every aspect of our organizations, management, operations and, administration including:

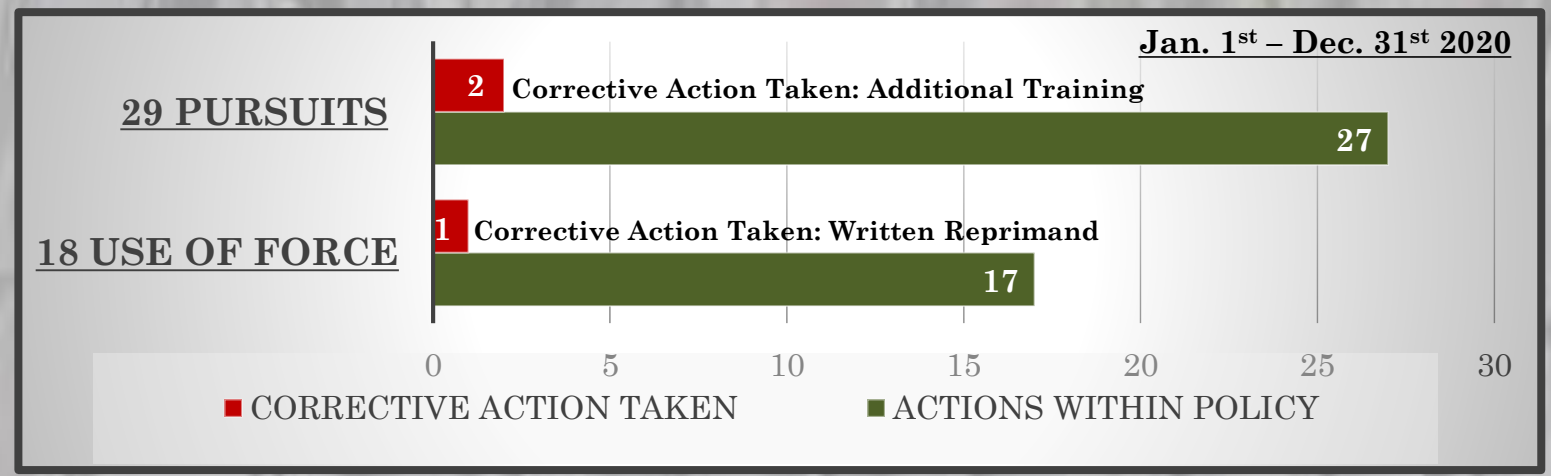
- Assisting in the establishment of Sheriff's Office goals and objectives with provisions for periodic updates
- Constant evaluation of agency resources to ensure they are being used in accord with agency goals, objectives, and mission
- Re-evaluation of policies and procedures as documented in the agency's written directive system and ensuring that every employee has access
- Recording annual operation analysis to measure overall performance
- Analyzing data to identify internal deficiencies and inefficiencies for early intervention

Sergeant: Becky Coyle



The Williamson County Sheriff's Office was granted official accreditation status by the Tennessee Law Enforcement Accreditation (TLEA) Program on April 29, 2020.

Accreditation is a coveted award that symbolizes professionalism, excellence, and competence in policing. Achievement requires law enforcement agencies to demonstrate commitment to law enforcement excellence by voluntarily undergoing a thorough evaluation proving compliance to 160 professional standards covering all aspects of law enforcement policies, procedures, practices, and operations every three years.



2020 Complaints

The Williamson County Sheriff's Office accepts and impartially investigates all complaints or allegations of misconduct to determine validity and timely impose any disciplinary or non-disciplinary corrective actions that may be warranted. Complaints may be received in writing or verbally, in person, by mail, telephone, facsimile, electronic mail, or any other means.

Officer Involved Shootings: 01

Findings:

01 Proper Conduct

Disciplinary Actions Taken: N/A

Citizen Complaints: 12

Findings:

08 Unfounded Complaints
Partial Year Stats

04 Improper Conduct

Disciplinary Actions Taken:

03 Employees Terminated

01 Resigned in Lieu of Termination

00 Reports of Biased Based Policing

Definition of Findings:

Proper Conduct: The allegations are true, but the employee's action was consistent with departmental policy, legal and proper.

Improper Conduct: The allegation is true, and the employee's action was inconsistent with departmental policy.

Insufficient Evidence: There is insufficient proof to confirm or refute the allegation.

Unfounded Complaint: The allegation is demonstrably false or there is no credible evidence to support it.

Misconduct Not Based on Original Complaint: Used to indicate the discovery of sustained acts of misconduct that were not alleged in the original complaint.





Training

Lieutenant: Nikki Shaver
Sergeant: Ben Piper

Training is often cited as one of the most critical responsibilities of any law enforcement agency. Training serves three broad purposes. First, well-trained deputies are generally prepared to act decisively and correctly in a wide range of situations. Second, effective training results in greater productivity and effectiveness. Finally, training fosters cooperation and unity of purpose. WCSO created this division to facilitate and maintain a system of training for employees that meets the goals and objectives of this office, as well as the standards set forth by law. This division researches, coordinates, prepares, and provides necessary P.O.S.T. in-service continuing education training with our personnel. As one of merely six agencies in the state approved by the Tennessee Corrections Institute to certify their own employees, this division certifies detention personnel and provides their annual in-service. Under the direction of the chief deputy, this division is allocated one lieutenant, one sergeant, three corporals, one additional instructor, and the support of an administrative assistant.

“The Tennessee Peace Officers Standards and Training (P.O.S.T.) Commission is responsible for developing and enforcing standards and training for all local police officers. The Commission also promotes continuing law enforcement training for the full time peace officers in Tennessee. The Commission is composed of 15 members and includes local law enforcement personnel, legislators, and Tennessee citizens who are not connected with law enforcement. The work of the Commission is supported by two staff members, as well as by the Tennessee Law Enforcement Academy staff.

Serving as the primary regulatory body for Tennessee law enforcement, the P.O.S.T. Commission develops and enforces standards for law enforcement agencies statewide including physical, educational, and proficiency skills requirements for both employment and training. In addition to setting standards, the Commission certifies law enforcement training instructors, curricula, and specialized schools. Training programs that may seek P.O.S.T. certification include the basic police training required of all new recruits and continuing education training programs officers complete to fulfill the P.O.S.T. required 40 hours of in-service training each year.” *Source reference: www.tn.gov/commerce/post*

“Tennessee Corrections Institute (TCI) under the authority of T.C.A. 41-4-140, is required to establish minimum standards for adult local jails, lock-ups, workhouses and detention facilities in the state. The agency's Board of Control establishes the standards to inspect and certify local correctional facilities. Inspections and re-inspections are conducted within the mandated timeframe to ensure compliance of all standards for the purpose of certification. TCI is also responsible for educating local correctional staff while providing and monitoring basic certification and annual in-service training for personnel within local adult correctional detention facilities. The Tennessee Corrections Institute provides technical assistance and conducts research in relation to requests from local correctional detention facilities, the TN legislature and other state agencies. The Tennessee Corrections Institute Board of Control is authorized under the authority of T.C.A. 41-7-106 (f) to grant pre-employment waivers to correctional officers in local adult correctional facilities.” *Source reference: www.tn.gov/tci*

2020 TRAINING ENDEAVORS

P.O.S.T. In-Service (32 hours)

- 7 rounds of classes / 224 hours of training
- In-Service Topics:
 - Sexual Harassment
 - Water Rescue
 - Hazardous Material
 - Drug Recognition
 - Stress Inoculation
 - Plain Clothes Response
 - Stop the Bleed
 - Electrical Safety for First Responders
 - Taser
 - Child Sex Abuse
 - Mental Illness
 - Emergency Vehicle Operations
 - Autism
 - Officer Survival

Outside Training Hosted by WCSO

- Self Defense and Gun Fighting Tactics Instructor Course Level 1 and 2 (80 total hours)
- PATC Child Death and Homicide (16 hours)
- PATC Hostage/Crisis Negotiations Phase I and II (40 hours total)
- Tennessee Sheriff's Association Range Training (8 hours)



2020 TRAINING CONTINUED

Detention Training Academy (200 hours)

- 3 Academies Completed
- Total of 15 weeks / 600 hours of training
- 28 Deputies TCI Certified

TCI In-Service (16 hours)

- 7 classes / 112 hours of training
- Topic:
 - The Importance of Documentation

Spring Firearms (8 hours)

- 22 days / 176 hours of training

Fall Firearms / Decision Making / Low-light (8 hours)

- 27 days / 216 hours of training

Annual Rifle (8 hours)

- 11 days / 88 hours of training

Basic Rifle (24 hours)

- 3 classes / 72 hours of training

Open Range (4 hours)

- 6 days / 24 hours of training



Patrol

Captain: Rodney King
Lieutenant: Chris Mobley

Patrol is a primary law enforcement function that embraces much more than the act of patrolling. Patrol deputies engage in a wide variety of duties, including but not limited to:

- Preventative patrol oriented toward prevention of crime and motor vehicle collisions
- Maintenance of public order
- Discovery of hazards and delinquency-causing situations
- Initial investigation of offenses, incidents, and conditions
- Enforcement of criminal law
- Arrest and transport of offenders
- Regulation of certain businesses or activities as required by law
- Attending community functions
- Controlling violent situations
- Responding to radio dispatches or citizen requests
- Provision of emergency services
- Enforcement of traffic laws
- Traffic direction and control
- Development of relationships between citizens and the Sheriff's Office
- Reporting information to the appropriate organizational components
- Testifying in court

The Patrol Division is allocated one captain and one lieutenant who command the following units: Patrol, Traffic, K-9, Reserves, and School Crossing Guards, with support from one administrative assistant. Patrol is staffed with four sergeants, four corporals, and thirty-three patrol deputies, with additional personnel assigned under specialized Traffic and K-9 Units. In 2020, Patrol units operated on twelve-hour shifts proactively patrolling and responding to calls for service within the approximately 584 square miles of Williamson County.

2020 PATROL ACTIVITY
20,365 Hours on Calls for Service
38,462 Hours Proactively Patrolling

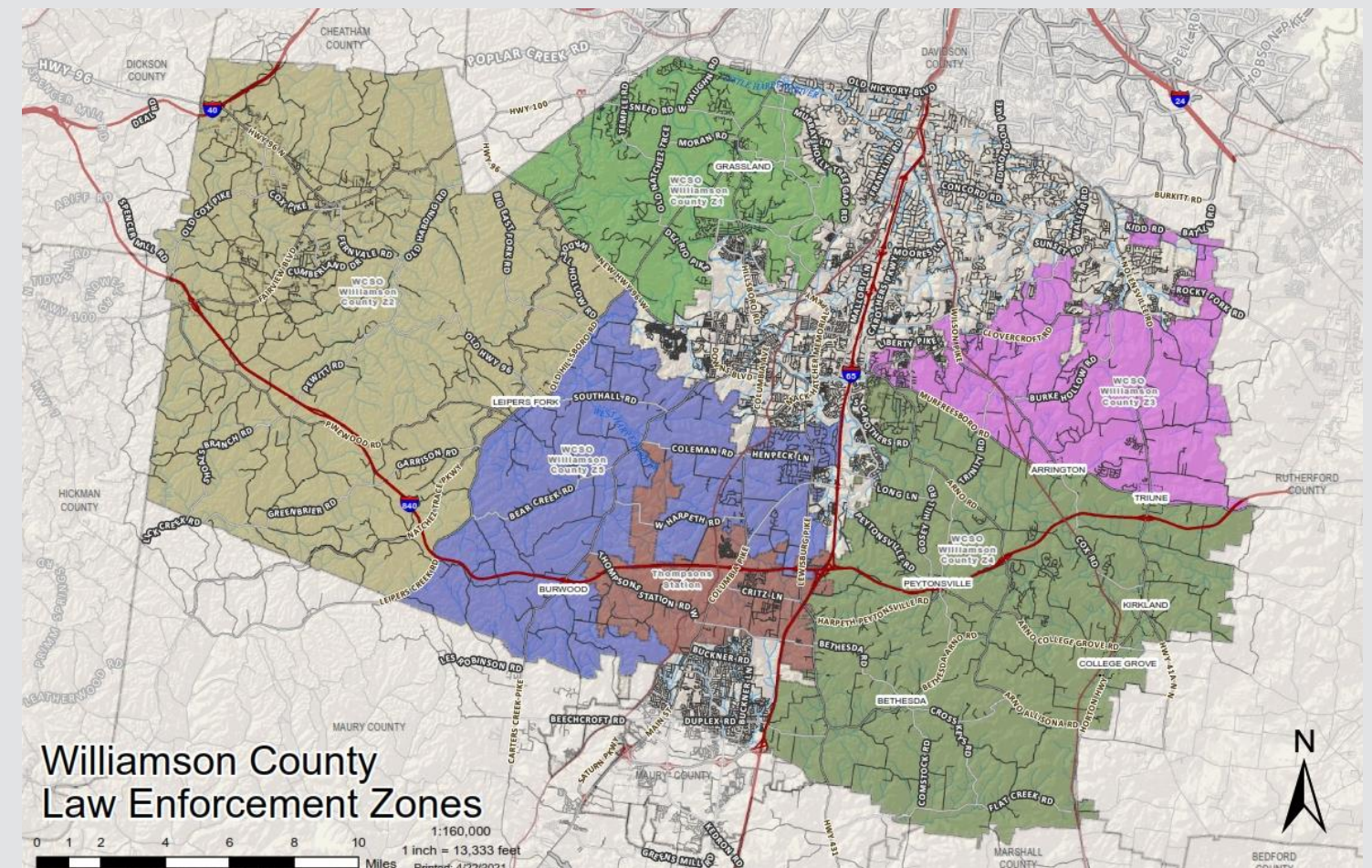


2020 Calls for Service



WCSO logged just under 75,000 combined calls for service and self-initiated activity during 2020. The dispatched and self-initiated activity for Patrol/Traffic/K-9 accounted for just over 66,000 of those events (88%).

Williamson County is divided into five primary patrol zones. The Town of Thompson's Station also contracts with the Sheriff's Office to provide a deputy dedicated to their jurisdiction (located primarily within patrol zone 5). Deputies may respond to calls anywhere within the county, assist other agencies, or perform self-initiated activity like traffic stops and citizen assists.



Incidents are assigned an initial call type by the Williamson County Emergency Communications Center based on information available at the time of call for service. These initial call types may not ultimately reflect what responding deputies encounter upon arrival, what criminal charges may be brought against offenders, or what crimes may be reported for state and national incident based reporting requirements when applicable.



Patrol

2020 Calls for Service

Pictured below: 2020 WCSO initial calls for service and self-initiated activity logged with Williamson County Emergency Communications. Patrol/Traffic/K-9 activity totaled 66,023 or 88% of the calls listed. *Again, note that these call types are coded by the initial information available and may not reflect how the incident was ultimately documented or what -if any- crimes occurred (e.g.: welfare checks, homicides, suicides, overdoses, false calls, and incidents determined not to be actively in progress upon arrival such as burglaries or assaults).*

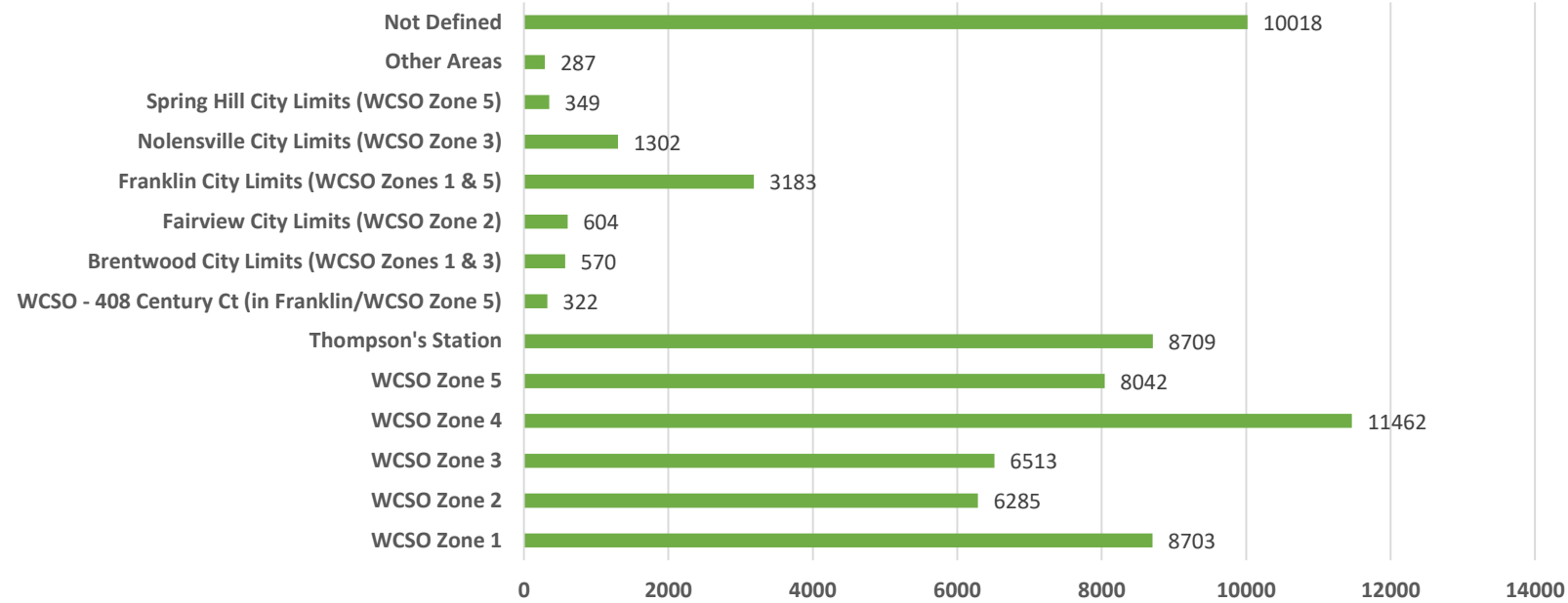
911 Abandoned Call	174	Civil Matter	283	MVC Injury	614	Suicide Attempt	32
911 Misdial	115	Civil Standby	88	Narcotics	64	Suicide Completed	5
911 Open Line	590	Death / Natural / Body Found	4	Noise Complaint	120	Suicide Threats	81
911 Transferred Call	7	Disorder	77	Open Door	53	Suspicious Activity	255
Abandoned Auto	81	Disorder Domestic	174	Parking Problem	75	Suspicious Package	16
Alarm / Burglar	1587	Disorder w/ Weapon	26	Prisoner Transport	1081	Suspicious Person	205
Alarm Holdup/Distress/Panic	201	Drug Overdose	45	Property (Lost Found Damaged)	383	Suspicious Vehicle	873
Animal Bite	16	Escapee	2	Prowler	8	Theft from Vehicle	45
Animal Calls	438	Escort	117	Psychological Emergency	75	Theft in Progress	6
Assault Domestic	24	Explosion	3	Pursuit Foot	2	Theft Report	251
Assault EMS Needed	11	Fight	17	Pursuit Vehicle	36	Traffic Enforcement	517
Assault Report - Law Only	80	Follow Up Report	238	Reckless Driver	328	Traffic Stop	11571
Assault Sexual	13	Fraud	260	Road Closures	11	Trespassing	114
Assist Another Agency	366	Harassing Phone Calls	69	Roadway Hazard	640	Unknown Trouble	55
Attempt to Contact	115	Harassing Threats	149	Robbery In Progress	2	Unruly Juvenile	51
Auto Broken Down	1351	Hazmat	1	Robbery Report	1	Unwanted Subject	107
Auto Theft In Progress	3	Home Invasion	17	Self Initiated Activity	1343	Vapor Gas Leak / Odor	29
Auto Theft Report / Recovery	37	Indecent Exposure	8	Shooting	4	Vehicle Fire	66
Be On The Lookout	430	Information Only	105	Shooting Report - Law Only	3	Warrant Service	3272
Burglary Attempt	18	Intoxicated Person	51	Shoplifter	12	Water Rescue	7
Burglary In Progress	43	Kidnapping	2	Shots Fired In Area	120	WCSO Market Check	1766
Burglary Report	40	Locked In Vehicle	12	Speak to Subject	359	WCSO Security Check	34325
Cardiac / Respiratory Arrest	102	Machinery Accident	1	Special Assignment	35	WCSO Stationary Observation	4604
Check Area	905	Mental Health Consumer	16	Stabbing	1	Welfare Check	458
Child Abuse	6	Missing Person Endangered	3	Stabbing Report - Law Only	1	Wires_Down	78
Child Found	8	Missing Person Juvenile	29	Stalking	6		
Citizen Assist	891	Missing Person over 21	23	Street Status	9		
Citizen Transport	1	MVC Auto	1258	Structure Fire	77	Grand Total	74983



Patrol

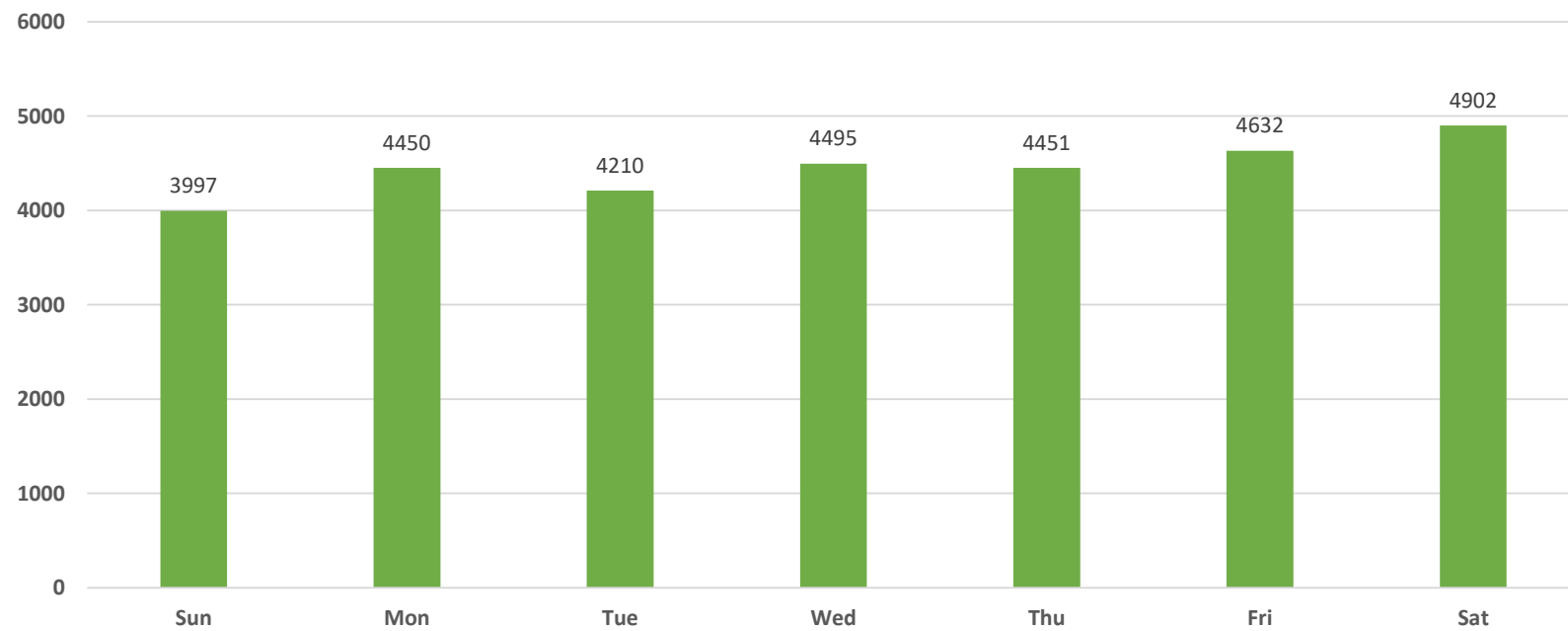
Patrol/Traffic/K-9 Call Activity by Area

All Activity – Including Self-Initiated Security Checks & Market Checks



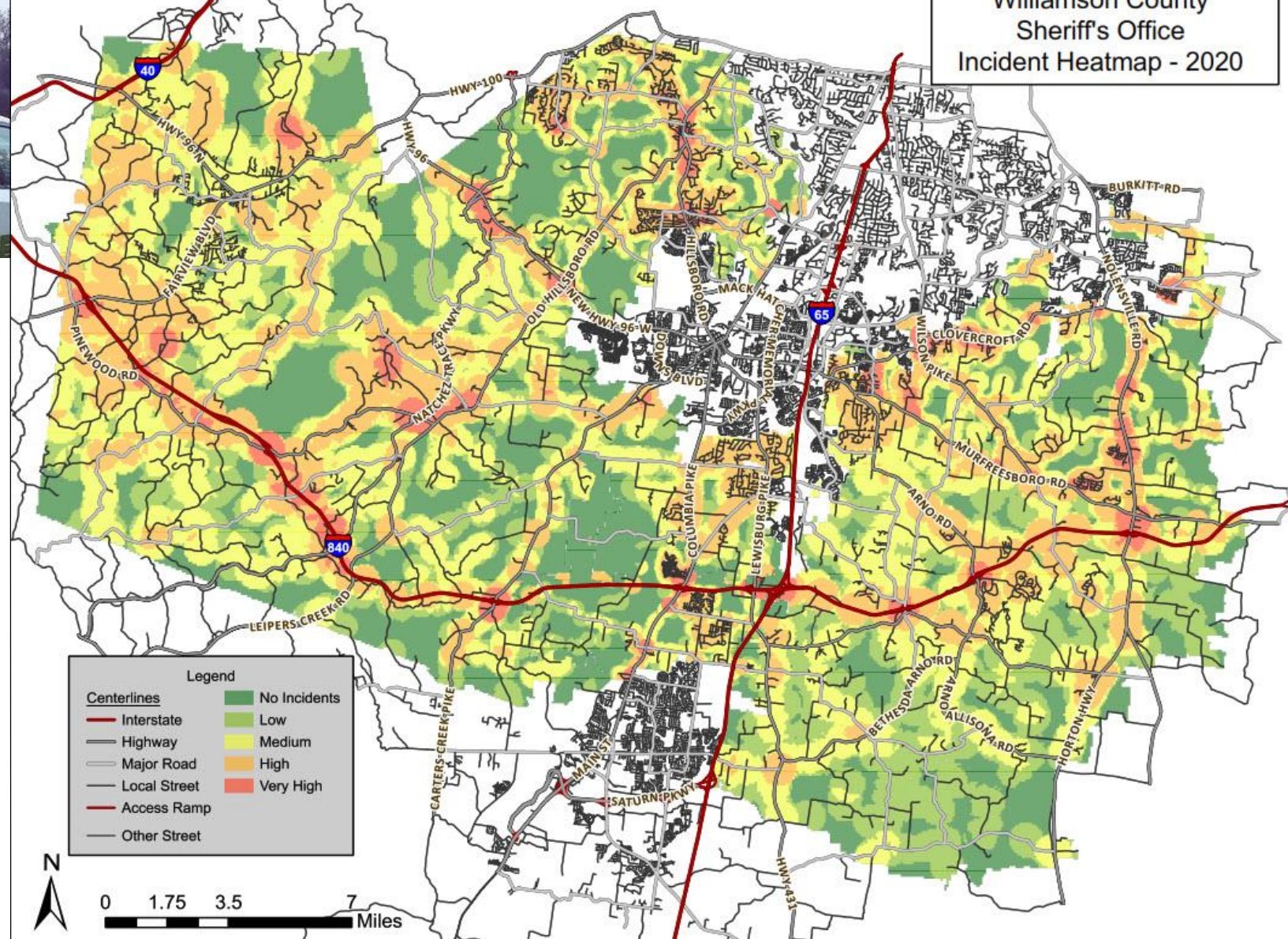
Patrol/Traffic/K-9 Call Activity by Day of Week

Excluding Self-Initiated Security Checks & Market Checks



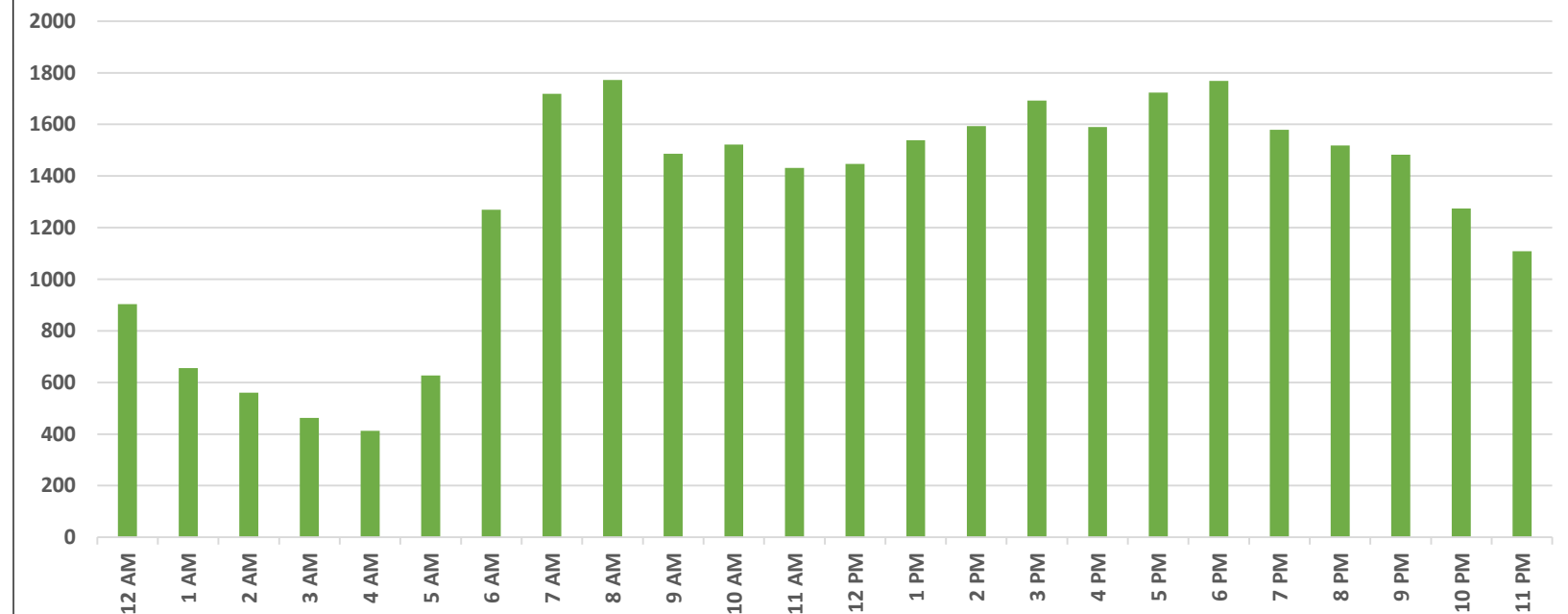
Heatmaps courtesy of Williamson County EMA GIS Specialist M. Byrd

Williamson County
Sheriff's Office
Incident Heatmap - 2020



Patrol/Traffic/K-9 Call Activity by Time of Day

Excluding Self-Initiated Security Checks & Market Checks

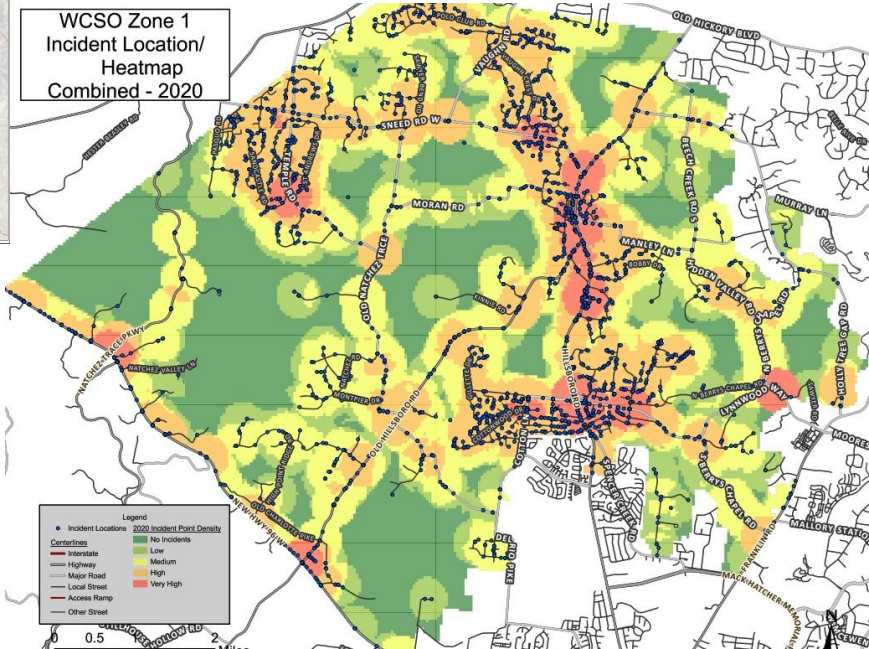
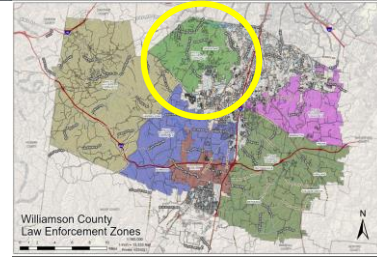




Patrol

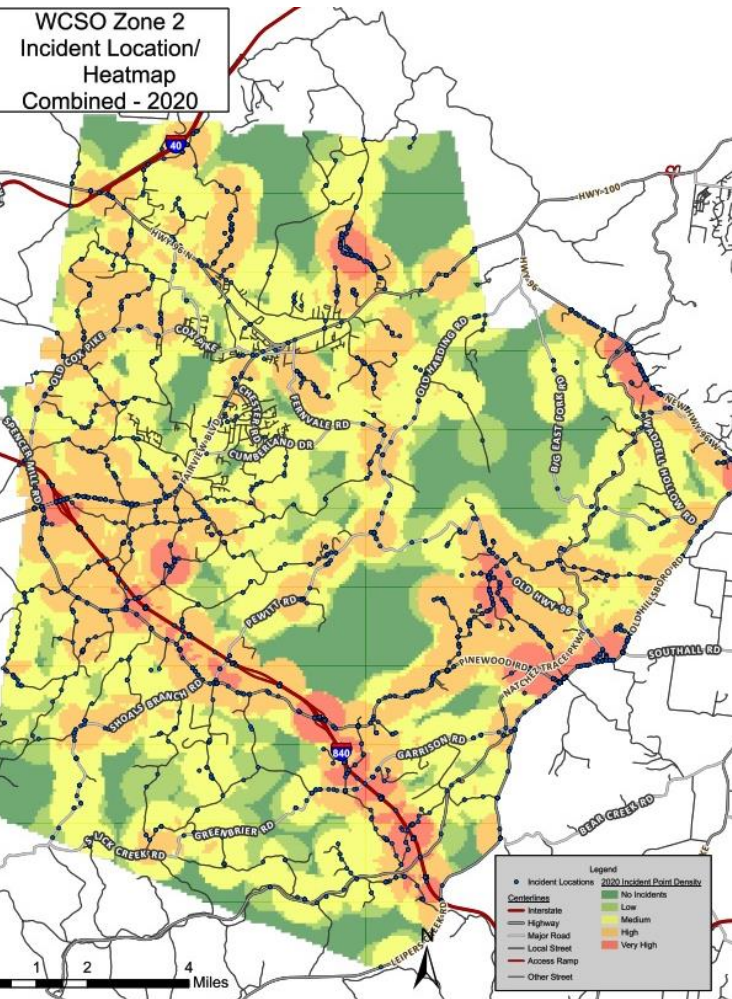
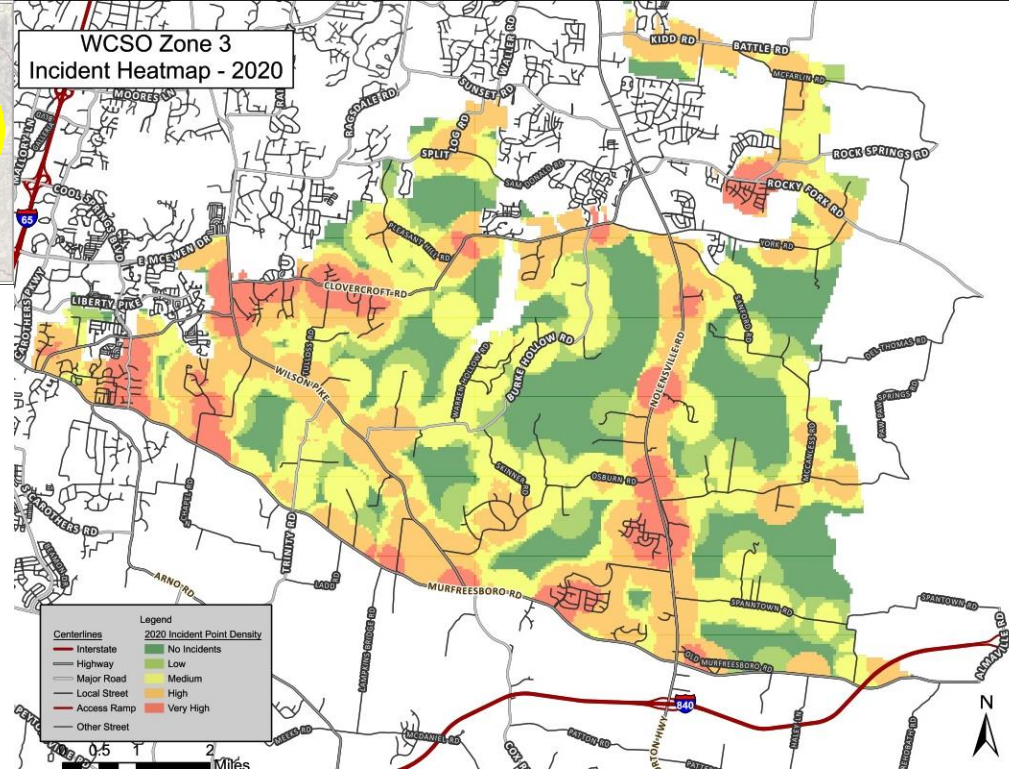
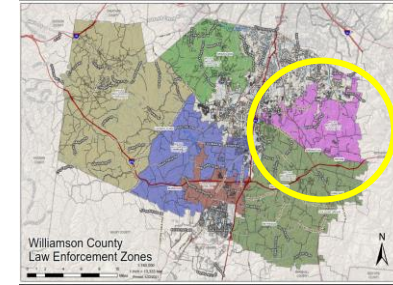
Patrol Zone 1

Zone 1 (pictured right) includes areas primarily north and west of Franklin such as: Holly Tree Gap, Lynnwood Way, Grassland, Sneed Rd, Old Natchez Trace, Del Rio, New Highway 96W, and the Natchez Trace Parkway Bridge.



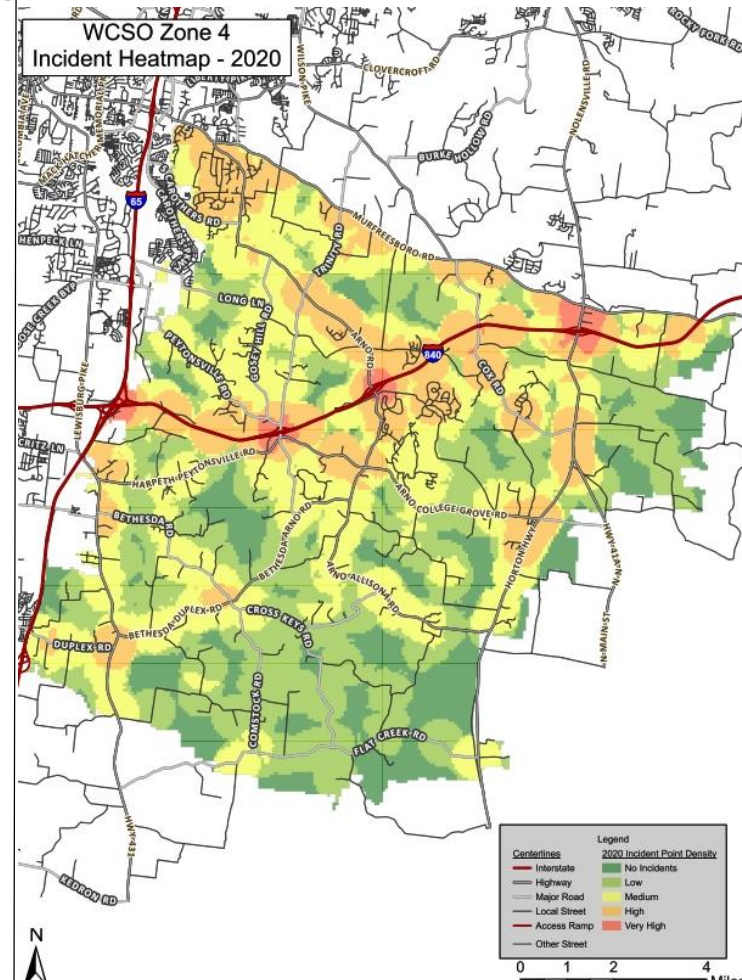
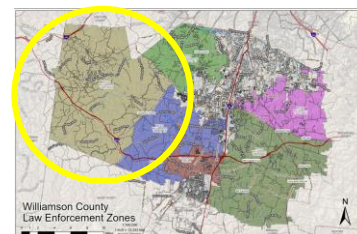
Patrol Zone 3

Zone 3 (pictured right) includes areas northeast of Franklin such as Clovercroft, Wilson Pike, the north side of Murfreesboro Rd, Trinity, the north side of Triune, Rocky Fork, Nolensville Rd, and the area surrounding Nolensville .



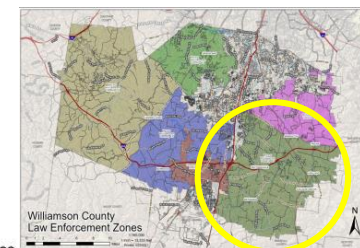
Patrol Zone 2

Zone 2 (pictured left) includes the west side of Williamson County such as the following areas: Leiper's Fork, Boston, Kingfield, Pinewood, Lick Creek, Fairview, and the newest section of I-840 which completed the roadway.



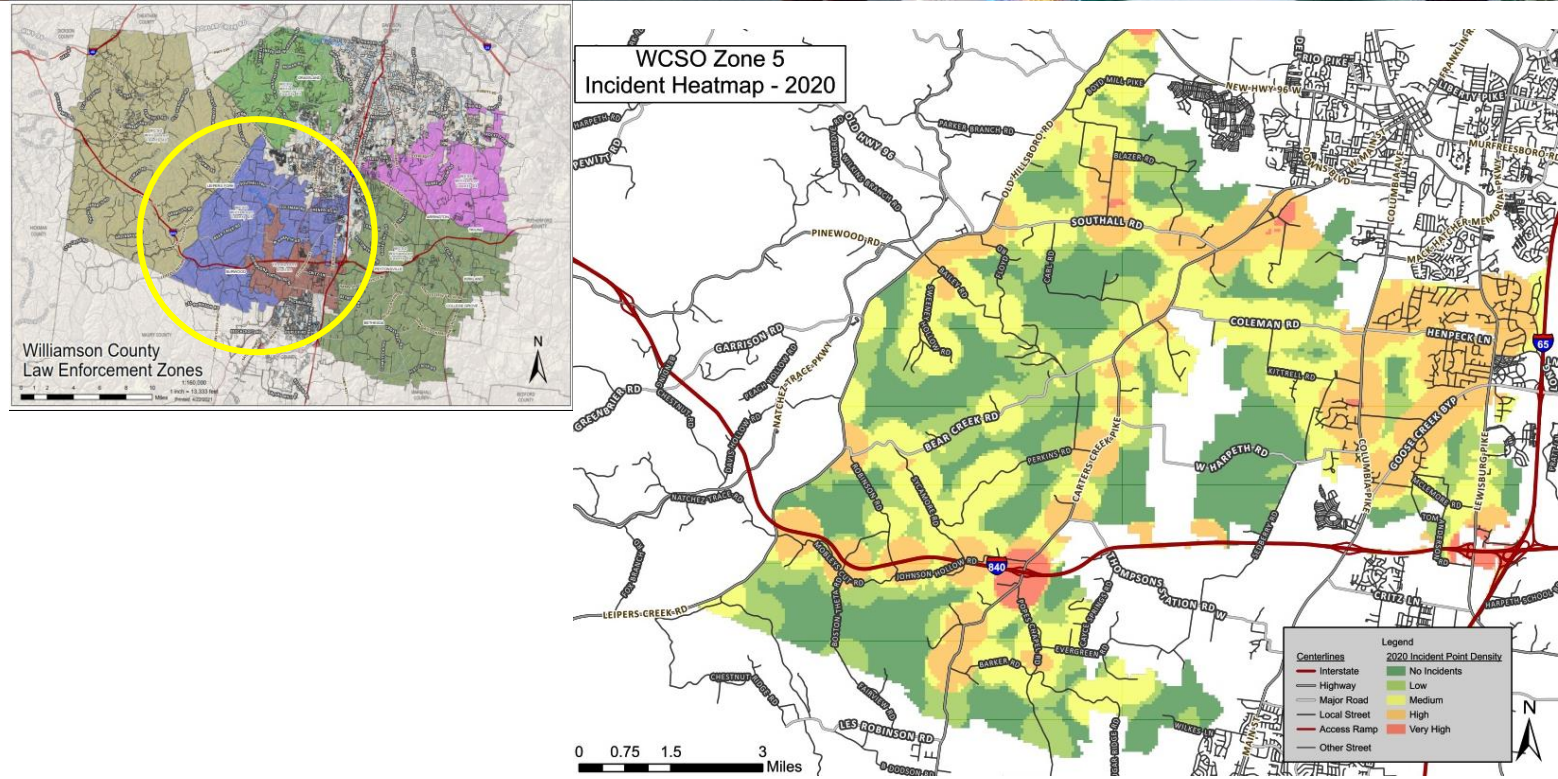
Patrol Zone 4

Zone 4 (pictured left) includes the southeast areas of the county including: Peytonsville, Arno, the south side of Murfreesboro Rd, Arrington, the south side of Triune, Kirkland, College Grove, I-840 east of I-65, Bethesda, Allisona, Flat Creek, and Shelbyville Highway.





Patrol



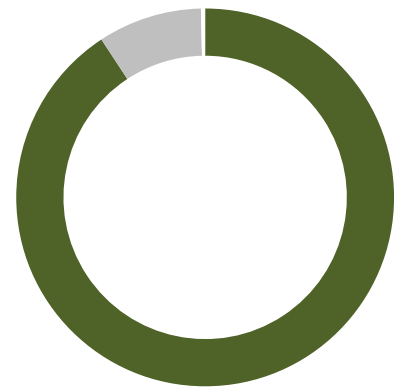
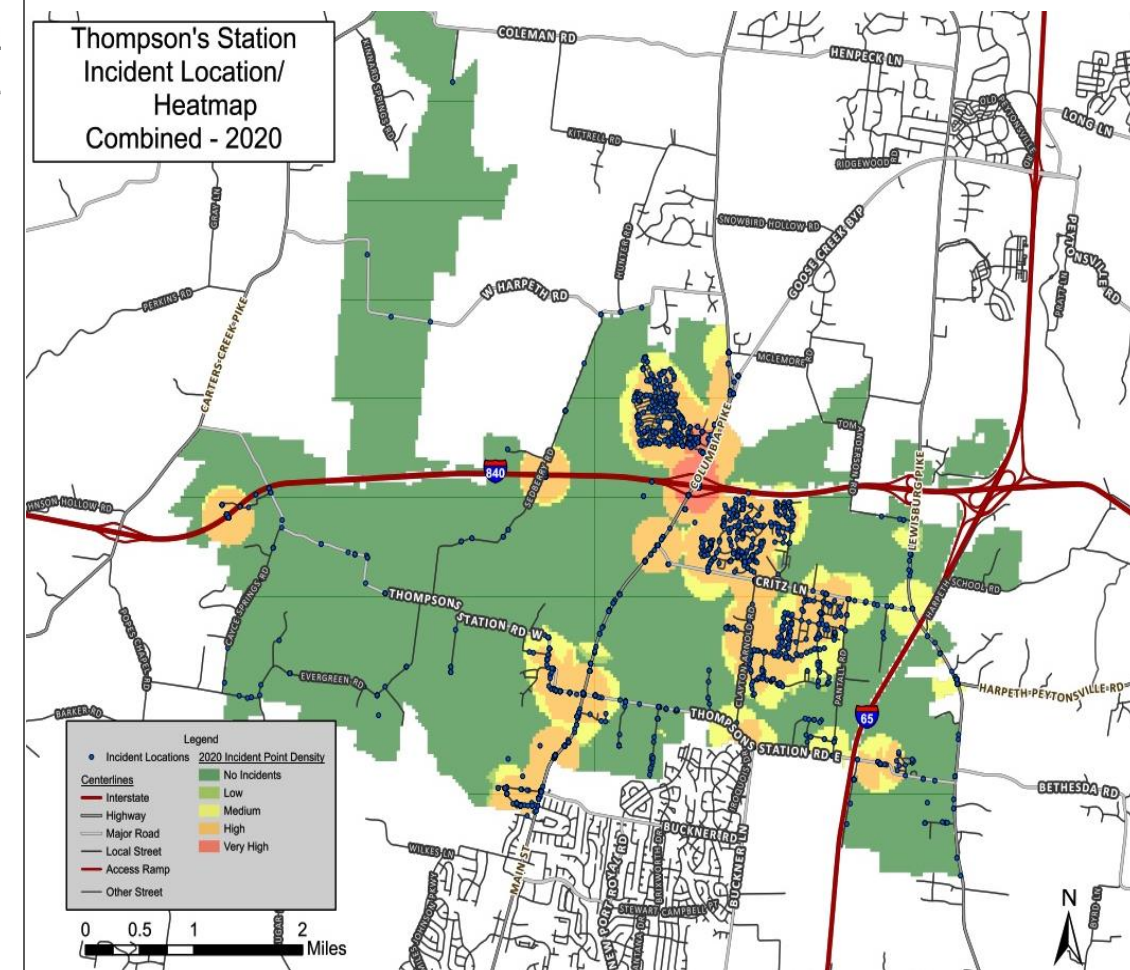
Patrol Zone 5

Zone 5 (pictured above) is the south central patrol zone and includes areas south of Franklin such as: Columbia Pike, Coleman Rd, Henpeck Lane, Goose Creek, I-65, a central portion of I-840, West Harpeth, Carter's Creek Pike, Southall Road, Thompson's Station, and Burwood.

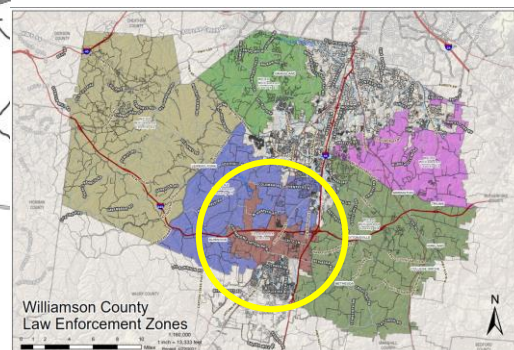
Thompson's Station

Thompson's Station includes areas such as Columbia Pike at I-840, Critz Lane, Thompson's Station Rd, Evergreen Rd, and the communities of Tollgate, Canterbury, and Bridgemore Village.

Since June of 2014, the Town of Thompson's Station has contracted with WCSO to provide a patrol deputy dedicated to their town's incorporated area (located primarily within a portion of patrol zone 5) to provide faster law enforcement assistance within town limits. The agreement is to provide an approximate average of 40 hours per week (2,080 hours of the year) of coverage - staffing permitting.



■ 12.25 Hour Shifts
■ 8.25 Hour Shifts
■ 6 Hour Shifts





Patrol

LIFESAVING EFFORTS

Opioid Overdoses

The opioid epidemic is affecting every community in America, including Williamson County. Prescription nasal spray medication NARCAN (naloxone) can quickly block and reverse the effects of opioids in the brain in known or suspected opioid overdoses. Opioid examples include heroin, fentanyl, oxycodone/Oxycontin, hydrocodone/Vicodin, codeine, and morphine. Anticipated to be used in non-medical settings, NARCAN was designed for first responders or anyone in the community to administer.

Patrol deputies are issued NARCAN to carry on duty for emergency use. Unfortunately, deputies needed to administer NARCAN to 15 subjects they encountered in 2020.

Deputy Vinny Cardella, Patrol, was named Deputy of the Month for September. Deputy Cardella was selected for this award for saving a life. He was home when a man ran to his door screaming for help. The man's girlfriend was unconscious because of a drug overdose. Deputy Cardella was quick to act and retrieved NARCAN from his patrol car. He administered the drug and is credited with saving the woman's life. Toyota of Cool Springs donated \$150.00 to Deputy Cardella's charity of choice, St. Jude Children's Hospital.

In August, Patrol Deputy Daniel Beard's efforts and three doses of NARCAN revived a drug overdose victim. According to EMS, that individual would have not survived had it not been for Deputy Beard.

In October, Deputy Lee Witt's quick work and three doses of NARCAN gave an overdose victim the opportunity to see another sunrise.

In November, Deputy Cody Walden made a difference when he was dispatched to a possible overdose victim. Once Deputy Walden arrived and assessed the victim he was able to administer a dose of NARCAN which brought the victim back.

Also in November, School Resource Officer Tim Rooney along with Patrol Deputies Houston Bagsby and Chris Hyder administered two doses of NARCAN to an unresponsive patient until EMS could arrive and take over lifesaving efforts.

Opioid Addiction Resources:

SAMHSA Substance Abuse & Mental Health Services Administration Helpline **1-800-662-HELP**
The Tennessee REDLINE (Addiction & Mental Health Referrals) **1-800-889-9789**



CPR/AED Usage

In November, Deputy Cody Walden and Deputy Hunter Tanner jumped into action on I-65. There was an individual riding in a car who was unconscious and without a pulse. Both deputies administered CPR and then shocked the individual with one of their automated external defibrillators (AED) which is kept in the patrol vehicle. EMS arrived, took over lifesaving efforts, and transported the individual.



Suicide Interventions

There were approximately fifty-six attempted and twelve completed suicides in Williamson County in 2020. There were nine incidents of attempted or completed suicides at the Natchez Trace Parkway Bridge in 2020 alone. We celebrate the lives we were able to save and mourn with the families of those who were lost. Fortunately, WCSO was able to successfully intervene in multiple incidents, including the following circumstances:

In April, Corporal Taylor Schoenberger and K-9 Deputy Chandler Rowe performed a welfare check on someone who threatened to harm themselves with a knife and told the deputies to shoot them. The deputies gained control of the weapon and were able to get the person further assistance.

Multiple incidents occurred where law enforcement intervention prevented imminent suicide at the Natchez Trace Parkway Bridge in the month of September:

- Deputies Houston Bagsby and Keller Phillips prevented a person from jumping from the bridge.
- Warrants Deputy Justin Jones and Patrol Deputies Shane Witherspoon and Matt Murphy located and assisted a subject near the bridge who had been sending suicidal messages and had physically harmed themselves.
- On another early morning call Deputies Harry Bellinger, Chris Giannoulis and Corporal J.C. Knox were able to talk an individual out of jumping from the bridge.
- Deputy James Davison was on routine patrol and, along with EMS, encountered a subject. EMS grabbed the person from the bridge railing and, in coordination with the deputy, spoke with the person until they calmed down.

In October, a job well done went out to Deputy Harry Bellinger. He had an encounter with another possible jumper from the Natchez Trace Bridge and was able to successfully talk them from the edge and into an ambulance.

Suicide Prevention Resources:
National Suicide Prevention Lifeline
1-800-273-TALK





Patrol



K-9

Crime Scene Technicians

It is policy that Crime Scene Technicians or CSTs be used to process basic crime scenes. CSTs are utilized in smaller crime scenes such as property crimes involving theft, burglary, and vandalism. They process scenes where photography and/or the application of powders for latent print recovery and collection of DNA are needed. All other crime scenes or major crime scenes, where other types of evidence are to be collected and/or the processing of the scene would require the expertise of an investigator, fall under the responsibility of Criminal Investigations Division (CID). Patrol staffs two deputies trained as CSTs per patrol shift to process applicable scenes.

Did You Know?

WCSO offers Vacation Security Checks for residents. Patrol will periodically stop by your home to check for open doors, broken windows, or other suspicious circumstances. Contact our dispatch office, Williamson County Emergency Communications, at (615) 790-5550 for more information. Please inform them if anyone is staying at the residence while you are away.

Public Safety Awareness

Williamson County is known as a great place to live, work, and play. Help us keep it that way by using basic safety precautions and reporting suspicious or criminal activity. Please note the following:



WCSO seized dangerous high capacity drum magazines (pictured left) in two unrelated stops in consecutive weeks. Although these incidents were actually in early 2021 it has been included here for timely public awareness.

In September, three suspects robbed an undercover Franklin police officer at gunpoint. The officer was undercover posing as a gun buyer in an attempt to recover a stolen weapon. Deputy Elijah Kelley's efforts played a role in the successful apprehension of those suspects later that week. He also took an armed felon off the road the following night.

This office seized an estimated street value of over \$250,000 in drugs in 2020. Seizures were in excess of the following: 78 g of meth, over 30 g of cocaine, over 1,800 g of marijuana, 19 oz. of marijuana/THC oil, and 15 g of fentanyl, among other drugs and narcotics.

Activity	K-9 Sergeant: Keith Bennett
<ul style="list-style-type: none">• 395 Calls for Service• 162 K-9 Deployments	
Seizures	
<ul style="list-style-type: none">• 1,880.4 grams Marijuana• 46.59 grams Methamphetamine• 46.52 grams Heroin• 45.10 grams Cocaine• 0.5 grams Crack Cocaine	

The WCSO uses trained K-9 teams to assist in the apprehension of suspects, in locating lost or missing persons, and to assist in the detection of narcotics, explosives devices, hidden instrumentalities or evidence of a crime when appropriate. Teams undergo a minimum of 16 training hours per month with the dogs recertifying annually in PD1 and Narcotics training.

Within Patrol, the K-9 Unit is allocated one sergeant, one corporal and three additional K-9 teams. Our 2020 dogs are Tyson, Titus, Onyx, Jenks, and Nico. Two additional dogs, Remi and Hattie, are utilized in special capacity within CID and Narcotics units.





Traffic

Traffic Sergeant: George Poss

The ultimate goal of traffic enforcement is to reduce traffic collisions and increase voluntary compliance with traffic laws, as well as promote the safe and efficient flow of traffic. As such, enforcement of the laws for speeding, impaired driving, distracted driving, and seatbelt and child safety restraint are considered priority. Special assignments may also include: parades, dignitary and funeral escorts, large community events, checkpoints, and campaigns - including those promoted by the TN Highway Safety Office.

Within Patrol, the Traffic Unit is allocated one sergeant, one corporal, and six additional traffic deputies. These deputies focus on traffic enforcement but may answer other calls for service within patrol zones as needed. Crashes may be worked by WCSO or TN Highway Patrol.



WCSO 2020 Traffic Enforcement Efforts (Traffic and Patrol – Additional Crashes under THP)

Citations

- 3,634 Total Citations
- 1,441 Speeding
- 62 Texting/Phone Use
- 55 Failure to Exercise Due Care
- 24 Seatbelt Violations
- 9 Child Restraint

Warnings

- 690 Total Warnings
- 435 Speeding
- 25 Texting/Phone Use
- 1 Failure to Exercise Due Care
- 11 Seatbelt Violations
- 0 Child Restraint

Crashes (All Types)

- 1,209 Total Crashes
- 1,011 Property Damage Crashes
- 198 Crashes with Injury
- 0 Crashes with Fatality
- 0 Total Fatalities
- 261 Total Injuries

Crashes (Involving Alcohol)

- 36 Total Crashes
- 23 Property Damage Crashes
- 13 Crashes with Injury
- 0 Crashes with Fatality
- 0 Total Fatalities
- 16 total Injuries

DUI Arrests: 110



Reserves

The WCSO Reserves typically donate around 10,000 hours to the Sheriff's Office annually, saving the agency an estimated \$190,000. In 2020, even under restrictions and limitations imposed by COVID-19, the Reserves were able to donate 5,160.75 hours - *saving the agency an estimated \$98,054.25.*

Reserve deputies are issued a radio, ID card, badge, body armor, and as of 2020, a quartermaster stipend. Reserves contribute an estimated \$1,400 out of pocket expenses during their first year by providing their own service weapon and supplemental equipment. Three weeks of initial training is required plus annual in-service training and firearms qualifications. Reserves also attend monthly meetings and serve a minimum of forty-eight hours per quarter.

This all-volunteer unit, under the direction of the patrol captain, is allocated a lieutenant, a sergeant, three corporals, and maintains an average of thirty-five members.

Reserve hours represent a cross-section of activities, including:

- County Commission Meeting Security
- School Board Meeting Security
- Jail Security
- Special Assignments
- *New to 2020:* COVID Testing and COVID Vaccine Distribution
- Patrol
- DUI Enforcement
- Traffic Enforcement
- SWAT
- Training
- Community Event Security and Traffic Control

Captain: Rodney King (*Patrol*)
Lieutenant: Michael Fletcher (*Reserve*)





Honor Guard

The Honor Guard is a specialized ceremonial unit. Membership is open to sworn personnel from any division within the Sheriff's Office who seek out this duty in addition to their daily assignments.

While Honor Guard typically participates in multiple events throughout the year, their primary function is to provide services to law enforcement officers killed in the line of duty. They assist in casket watch, act as pall bearers in funerals for line of duty deaths, and perform the 21-Gun Salute for law enforcement and former military members.



Additional activities historically include:

- 21-Gun Salute for Memorial Day and National Police Week
- Marching in local Veterans Day Parades (Franklin, Nolensville, and Fairview)
- Posting the Colors for Local Schools
- Additional Parades and Civic Events

Honor Guard members complete 40 hours of instruction during the summer as well as an 8 hour training day every month to build team unity and improve their skills and presentation.

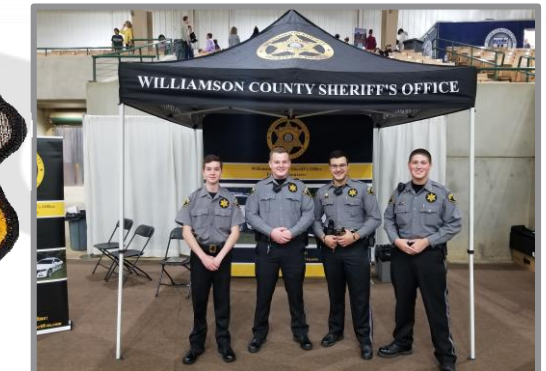
We're looking forward to participating in more events again in 2021, including a Nashville Sounds game.



Explorers

FIVE AREAS OF EMPHASIS

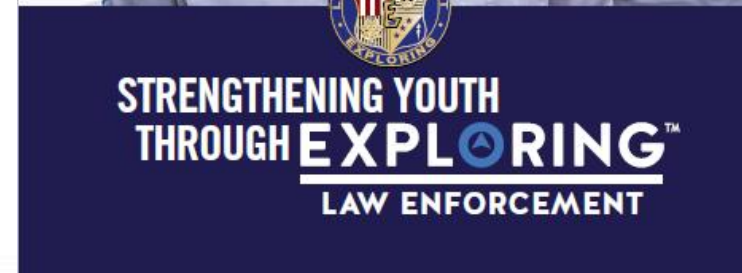
CAREER OPPORTUNITIES
LEADERSHIP EXPERIENCE
LIFE SKILLS
CITIZENSHIP
CHARACTER EDUCATION



Explorer Post # 151

Our agency hosts a hands-on program for young adults ages 14-21. These cadets have the opportunity to explore the criminal justice system and cover topics such as basic law enforcement procedures, criminal and traffic investigations, search and arrest warrants, narcotics intervention, building searches, K-9 handling, crime scene and forensic processing, and much more.

For many of our cadets, program participation develops into law enforcement careers with the Williamson County Sheriff's Office, TN Highway Patrol, or other local agencies. Current WCSO personnel boasts seven former local explorers – including our program advisor. See our website for more information, or email Detective Stephen Shaver at Stephen.Shaver@williamsoncounty-tn.gov if you know a young citizen who could benefit from this experience.





Special Operations

Special Operations Division manages specialized teams and equipment, security and operations plans for special events, and performs general fleet management for the organization. In place to support all other divisions, Special Ops acts as an insurance policy when daily operations and equipment are insufficient to resolve an incident. Capabilities include Aviation, Search and Rescue, Swift Water Rescue, and Special Weapons and Tactics (SWAT). Special Ops is allocated a captain, a chief pilot, a sergeant, and a corporal. Nearly all current Special Operations equipment was obtained at no or low cost via federal surplus, state surplus, or other departments.

Captain: Jason Craft
Chief Pilot: Keith Chapman



Aviation / Search and Rescue

WCSO maintains three helicopters flown by four certified pilots. Two Bell OH-58 JetRangers - one outfitted with spotlight and FLIR (Forward Looking InfraRed) – are utilized in searches, pursuits and overwatch in daily operations. One UH1V “Huey” utility helicopter is used for search and rescue, medical transport, and large group transport or deployment. Two pilots are stationed in Special Operations, two among other divisions, and a future fifth pilot is currently in training.

All three aircraft were obtained at no cost via government surplus under a public use agreement, designed to increase mutual aid among neighboring agencies. As a result, WCSO has become a frequent source of aviation support to surrounding areas. Maintenance and fuel are the only costs, but parts are obtained either free or at low cost via surplus and trades/source agreements with other agencies. The purchase of a used fuel truck which holds 2,300 gallons and an agreement with a nearby airport to purchase fuel in conjunction with their orders allows bulk purchases and keeps costs low. These factors keep the annual maintenance budget for three aircraft under \$100,000, lower than the average cost for similar law enforcement aviation units.

2020 Aviation Calls for Service

WCSO Wanted Person Searches, Pursuits, or Overwatch	19
Training Flights	17
Patrolling	13
Maintenance & Parts Runs	11
Assist Other Agencies	9
WCSO Missing Persons Searches	4
Funeral Flyovers	2
School Events	2
Veterans Day Parade	1
Water Rescue	1
Avionics Meeting	1



Swift Water Rescue

WCSO Swift Water Rescue Team was created after the May 2010 unprecedented flooding identified a need for water rescue equipment availability. This unit maintains approximately 12 members who attend initial swift water certification school, recertify every other year, and train together 8 hours per month. They maintain a 16’ flat bottom boat, 2 motorized boats and 2 non-motorized self-bailer boats for water rescue, plus a 28’ enclosed trailer purchased with FEMA funds and outfitted to carry equipment or be used on training runs. While there were no 2020 deployments, the team has been activated previously for local flooding and mutual aid to FL, SC, and TX.



SWAT

Special Weapons and Tactics (SWAT) responds to calls which require additional safety levels or training above standard patrol response such as: barricaded subjects, hostage situations, suicidal subjects, high-risk warrant services, or other situations as needed. The team averages 20 full-time deputies, plus reserve deputies serving in medic capacity, who train together 20 hours per month (with an additional 8 hours for sniper positions). Special equipment includes a crisis negotiation van equipped with a “throwphone” to speak directly with a subject during negotiations, two up-armored vehicles for callouts and a 17 ton heavily protected vehicle designed to withstand improvised explosive device attacks and ambushes (plus dual purpose for high-water rescues).



2020 SWAT Activations

Peaceful Rallies & Protests (Public Safety Standby)	10
Arrest Warrants	4
Search Warrants	3
Community Service Work Day	1



Special Equipment / Fleet Management

Additional Special Ops equipment includes: a transport bus for larger groups/citizen assists, traffic barricades for special events, 6x6 trucks for high water, snow, ice, or difficult terrain, a tractor donated by a local company to pull additional vehicles during deployments, a flatbed trailer, generators and light trailer, mobile command post and trailer, and ATVs for search and rescue. Special Ops oversees the fleet of approximately 360 vehicles including purchase, maintenance, and stripping for surplus sale. They also issue/maintain all radios and portables outside of Detention.





Criminal Investigations

Captain: David Beard
Lieutenant: Tameka Sanders

The Criminal Investigations Division is responsible for the prompt, effective, and efficient investigation and prosecution of crimes and offenses occurring within Williamson County. CID is also involved in the investigation and suppression of organized crime and vice.

Criminal Investigations is allocated one captain and one lieutenant who command the following units: Investigations, Narcotics, Evidence, Records, and Crime Analysis. They are supported by one administrative assistant. The personnel within these units bring a combined 460 years of experience. Investigations is staffed with one sergeant and ten investigators.

CID handles both general investigations and highly specialized case work. Personnel within the division have training or certifications in areas such as:

- Polygraph and CVSA
- Assaults and Robbery
- Homicide and Death Investigations
- Fraud, Thefts, and Burglaries
- Digital Forensics
- ESD/EDD K-9
- Internet Crimes Against Children (ICAC)
- Elderly Exploitation, Neglect, and Abuse
- Child Neglect and Abuse
- Sexual Assault
- Sex Offender Registry
- Human Trafficking
- Crisis Negotiation
- Narcotics and Narcotics K-9
- Evidence
- Records and Incident Based Reporting
- Crime Analysis



570
Cases Assigned

385
Cases Cleared



93
Arrests Completed

68.7%
Clearance Rate



CID’s Lieutenant Tameka Sanders was chosen to attend the prestigious Tennessee Bureau of Investigation State Academy: a four-week training which includes a focus on leadership development, constitutional law, and topics pertaining to criminal investigation. She graduated in October.

Polygraph, CVSA

Det. Jessica Richards graduated from the National Polygraph Academy in November 2019 and began conducting polygraphs in 2020 as a Licensed “Intern” Polygraph Examiner with the State of Tennessee. Upon completing her internship and meeting the other requirements for state licensing her license converted in early 2021. There are currently 50 Licensed Polygraph Examiners in Tennessee. She conducted 80 polygraphs in 2020: 59 for WCSO pre-employment, 14 for WCSO criminal investigation, 2 for WCSO internal, and 5 non-WCSO criminal polygraphs. Approximately 25% of the polygraphs she conducted in 2020 were criminal polygraphs, which produced additional leads, new forensic evidence, new case details for investigators, and obtained or aided in obtaining confessions.



Alternatively, 3 investigators are qualified Computer Voice Stress Analysis (CVSA) examiners who recertify every three years. CVSA has been utilized in both pre-employment and criminal interviews. Using special software and a pre-formatted questionnaire, the examiner interviews subjects to detect, measure, and chart minute involuntary stress changes in a person’s voice to detect deception.

Assaults, Robberies, & Homicides

All investigators have training in and may work these investigation types. 2020 saw a decrease in assaults and homicides from 2019. Robberies increased from 2 incidents to 4.

2020 Reportable Offense Totals

Murder - 0	Negligent Manslaughter - 0	Negligent Vehicular Manslaughter - 0
Simple Assault - 225	Aggravated Assault - 92	Intimidation - 92
Robbery - 4		

In January 2020, a report of a gunshot victim at the ER led Det. Brandon Mills to a larger robbery investigation, resulting in the arrests of three subjects for robbery, attempted 1st degree murder, aggravated assault, and weapons violations. There are federal charges pending against a fourth suspect.

In September, Sheriff Rhoades acknowledged the dedicated work of Detectives Darren Barnes and Robert Daub when their investigation resulted in an arrest in another robbery case.

Det. Melissa Colvin continued her investigation into the unsolved 2017 homicide of Trevor Armstrong. Mr. Armstrong’s murder is one of three cold cases the division is currently investigating, aiming to bring closure and justice to the victims and their families.

Citizen Resources: any persons with information on Trevor Armstrong’s murder or any other crime can contact Crime Stoppers of Williamson County anonymously at **(615) 794-4000**



Criminal Investigations

Thefts, Frauds, & Burglaries

All investigators are also trained to work general cases including fraud, thefts, and burglaries. Det. Grant Benedict became a certified fraud examiner (CFE) in recent years to bolster our fraud and identity theft investigations. Locally, firearm theft has increased (52 guns in 32 incidents in 2020 vs. 31 guns in 20 incidents for 2019). Help keep your guns out of the hands of criminals by using basic precautions: don't leave guns and other valuables in your vehicles, and lock your vehicles and residences. Trailer thefts have also been on the rise, increasing to 25 trailers/incidents vs. 16 the previous year.

2020 Reportable Offenses

Burglary – 69	Counterfeiting/Forgery – 10	Embezzlement – 3
Extortion/Blackmail – 22	Fraud: False Pretenses – 52	Fraud: Credit Card/ATM - 10
Fraud: Impersonation -16	Fraud: Welfare – 0	Fraud: Wire – 1
Fraud: Identity Theft – 1	Fraud: Computer Hacking – 2	Theft: Pocket-Picking – 2
Theft: Purse Snatching – 0	Theft: Shoplifting – 12	Theft from Building – 51
Theft from Coin Machine – 1	Theft from Motor Vehicle – 48	Theft of Motor Veh. Parts – 8
Theft: All Other Larceny – 94	Motor Vehicle Theft – 25	Stolen Property Offenses - 26

In September, Det. Chris Shoap along with Spring Hill PD and the FBI were able to make arrests on a series of vehicle burglaries which included an FBI agent's company car.

In October, Sheriff Rhoades gave kudos to Det. Brandon Mills when he solved a case involving the theft of six guns from a residence. Initially investigated as a burglary, 2 suspects have been charged locally and 5 suspects will face federal charges stemming from felons possessing firearms belonging to the victim.

Det. Chris Shoap was selected as Deputy of the Month for February for his outstanding work in identifying an identity theft ring and making an arrest. Victims' losses totaled nearly \$200,000. Toyota of Cool Springs donated \$150.00 to Detective Shoap's chosen charity FrankTown Open Hearts, a non-profit organization committed to the success of Franklin's inner-city youth.



Citizen Resources: ID Theft Reporting & Recovery at www.IdentityTheft.gov, Internet Crime Complaint Center at www.IC3.gov, National Do Not Call Registry (telemarketing and scam attempts) at www.DoNotCall.gov, and general fraud at www.FTC.gov.
WCSO WILL NEVER CALL AND ASK YOU FOR MONEY (OR GIFT CARDS) BY PHONE.



Equipment

Investigations may require specialized equipment to identify or preserve items of evidentiary value and ultimately solve a case or successfully prosecute offenders. Our investigators often carry much of the same equipment as patrol deputies as well as scene processing items like crime scene processing kits and latent fingerprint kits. The office also keeps: an alternate light kit, cameras, metal detectors, a fuming chamber, an electrostatic lifter, an evidence vacuum, and a Krimesite Imager for viewing fingerprints, among other items (pictured left and below).

We also maintain a 3D scanner in our equipment inventory. Currently using the FARO Focus S Laser Scanner (pictured right) investigators are able to create photorealistic 3D images. This can be used for recreating objects or any crime scene, including crash reconstruction.



CID recently completed equipping a crime scene van (pictured left) for scene processing. The van also gives investigators a quiet place, safe from the elements, to make notifications and other phone calls, or to prep equipment. Investigators also utilize the Special Ops crisis negotiation van (pictured below). Outfitted with a desk, chairs, and computer monitors, CID can use this as a mobile office for interviews and to conduct polygraph or CVSA exams.



Criminal Investigations



Investigations Sergeant: Lee Eaves

Digital Forensics & ESD K-9

Digital Forensics encompasses: the investigation, identification, extraction, authentication, and analysis of material (evidence) found within digital devices. WCSO CID maintains an in-house digital forensics lab to enhance our criminal investigations. Our forensic examiners also provide digital forensics assistance to surrounding agencies upon request.

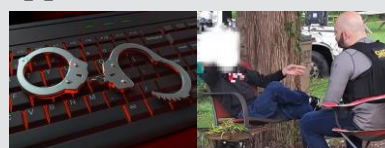
Digital Forensic Exams (DFE) for 2020: 318 exams totaling 9.74 Terabytes (TB) of data volume – a significant increase from 183 exams totaling 2 TB of data volume in 2019.

Over 300 digital devices were forensically examined in 2020.

In 2018, WCSO became the first in TN to implement an Electronic Storage Detection (ESD) or Electronics Detection Dog (EDD) K-9. Detective Sergeant Lee Eaves partners with K-9 Remi, a Labrador Retriever, to detect electronic devices – primarily in child exploitation cases. This includes phones, flash drives, tablets, hard drives or other electronic storage devices. Remi is trained to “hit” on lithium (found in batteries) as well as an organic compound often used to prevent electronics from overheating. Other duties include providing emotional support to victims.



ICAC



Internet Crimes Against Children (ICAC) Task Force Programs encompass proactive and reactive investigations, forensic investigations, and criminal prosecutions for incidents of online child victimization (including online sharing of child sexual abuse images).

The National Center for Missing and Exploited Children (NCMEC) CyberTipline is the nation’s centralized reporting system for the online exploitation of children. CyberTips are then assigned to individual ICAC Task Forces for investigation based on geographical location. WCSO received 52 ICAC cybertips in 2020. 33 of those were ultimately determined to be actionable. This was an increase from the 20 cybertips received in 2019. Our team also successfully identified 3 victims of physical child sex abuse based on cybertips alone.

Resources: National Center for Missing & Exploited Children (NCMEC) **1-800-THE-LOST** Cybertipline.org, www.missingkids.org/NetSmartz, Crime Stoppers of Williamson County **(615) 794-4000**

CID incorporates some level of coordinated, multi-disciplinary approach to discuss, review, plan, and make recommendations in most special victims cases.

Domestic Violence

Domestic violence occurs in every community, and our office is committed to assisting victims. WCSO participates in the Williamson County Task Force Against Domestic Violence, a (non-profit) coalition of law enforcement, institutions, community members, and individuals working together to mitigate domestic violence through education, and intervening if violence occurs. Coordination with local domestic shelters like Bridges ensures victims have resources and support. In 2020, WCSO received initial calls for service for 174 domestic disorders and 24 domestic assaults. Ultimately, 166 domestic violence victims were documented including: 21 aggravated assaults, 114 simple assaults, 25 intimidations, and 2 stalking victims.

Det. Kendylle Cobb’s investigation of a stalking complaint in early 2020 led to a guilty plea of aggravated stalking in October. Upon release from serving a prison sentence for aggravated domestic assault, the offender had contacted and stalked the original victim within just 2 weeks.

DV Resources: Bridges Domestic Violence Center Williamson County **(615) 599-5777**
National Domestic Violence Hotline **1-800-799 SAFE**

Sexual Assaults

It is estimated that someone is sexually assaulted in America every 68 seconds. This office participates in the Williamson County Sexual Assault Response Team to investigate sexual crimes and provide support and resources for victims. 12 forcible rapes, 5 statutory rapes, 1 forcible sodomy, and 9 forcible fondling incidents were documented in 2020.

Resources: Rape, Abuse & Incest National Network (RAINN) **1-800-656-HOPE** or rainn.org

Elderly Financial Exploitation, Abuse & Neglect

Det. Melissa Colvin is particularly passionate about protecting our elderly citizens, and her cases have resulted in successful prosecution for elder neglect and exploitation. Direct coordination between WCSO, Adult Protective Services (APS) and/or VAPIT provides the best chance to assist victims. VAPIT (Vulnerable Adult Protective Investigative Team) is another multi-disciplinary venture with members from law enforcement, the DA’s Office, Adult Protective Services, and sometimes ombudsmen from area nursing facilities.

Resources: report suspected mistreatment to APS at **1-888-APS-TENN** or online at www.reportadultabuse.dhs.tn.gov

Child Abuse and Neglect

These investigations are worked in coordination with CPIT (Child Protective Investigative Team), which includes members from law enforcement, the DA’s Office, The Davis House Child Advocacy Center, Williamson County Juvenile Court, medical professionals from Our Kids, and the Dept. of Children’s Services.

Resources: www.davishousecac.org, report suspected mistreatment at www.apps.tn.gov/carat, or via the Child Abuse Hotline at **1-877-237-0004**



Criminal Investigations

TN Sex Offender Registry (SOR)

Sex Offender registration and reporting is managed by a team of several members of CID. Sex Offenders and Violent Sex Offenders report to the Williamson County Sheriff's Office if: they are required to register or report per SOR laws, have a primary residence within the unincorporated areas of the county, the City of Fairview or the Town of Nolensville, *and* are not under supervision of the TN Dept. of Correction's Board of Probation and Parole (TDOC BOPP). Otherwise, offenders report to other jurisdictions as appropriate. Additionally, if a subject is incarcerated in the Williamson County Jail when they are convicted of a registerable offense, WCSO processes the initial registration of the inmate. Sex Offenders report in person annually between 7 days prior to and 7 days after their birthday, while Violent Sex Offenders report quarterly during the months of March, June, September, and December. All offenders must also report in person within 48 hours of a change of address, employment status, or school information between routine reporting dates. In 2020, WCSO charged several subjects with violation of the SOR.

An investigation stemming from a May 2018 traffic stop has resulted in a 2020 conviction for aggravated kidnapping. When Criminal Warrants Deputy Bryan Welch stopped a vehicle for speeding, the passenger disclosed that they had been kidnapped out of state by the driver. The passenger and the driver, a sex offender from West Tennessee, were previously acquainted. Subsequent investigation by Det. Kendylle Cobb aided the 21st District Attorney's Office in successfully prosecuting the offender, who was sentenced in December to serve 20 full years.

SOR Resources: visit tn.gov/tbi (navigate to the sex offender registry icon) to map offenders in your area, register for notifications, and view additional SOR information.

Human Trafficking

Another term for modern day slavery, human trafficking is "the sale of an adult for the purposes of commercial sex by means of force, fraud, or coercion." ANY minor who performs a commercial sex act is considered a victim of human trafficking - regardless of force, fraud, or coercion. Human trafficking also includes labor trafficking (forced labor) which occurs most commonly in four environments: spas, service industry, farms, and work sites.

In 2020, Det. Kendylle Cobb was selected by the TBI to participate in the state's first Human Trafficking Task Force, staffed by individuals from a handful of agencies across the state in conjunction with TBI. She was sworn-in for her appointment in November of 2020.

Human Trafficking Resources: ithastostop.com, TN Human Trafficking Hotline **1-855-55-TNHTH** EndSlavery Tennessee (of the Middle TN Anti-Slavery Alliance) www.endslaverytn.org

Special Victims Cont.

Narcotics

The Narcotics Unit, under the command of the CID captain and lieutenant, is staffed by one sergeant and five investigators. WCSO assigns one of our investigators to the United States Drug Enforcement Administration (DEA) Nashville Field Office. The unit sergeant also partners with K-9 Hattie, trained to detect narcotics.

Narcotics Sergeant: Brad Fann



While illegal drugs/narcotics comprise the majority of caseloads, this unit shall also investigate the following types of vice activity: illegal sale and distribution of liquor and tobacco, illegal sale and distribution of controlled substances, illegal gambling operations, prostitution and human trafficking, theft/fencing operations, loan sharking, and labor racketeering.

Pictured at left, clockwise from upper left: cocaine, fake Percocet (responsible for many deaths), crystal meth, and ecstasy from various 2020 seizures. Pictured at page bottom: marijuana seized from a traffic stop and marijuana plants from a live grow.

Citizen Resources: TN Drug Offender Registry at apps.tn.gov/methor

Activity

- 47 General Narcotics Incidents (Daytime Business Hours)
- 65 After-Hours Narcotics Call-Outs
- 37 Undercover Narcotics Buys
- 52 Grand Jury Capias Felony Warrants Issued from 2020 Cases
- 20 Narcotics Related Search Warrants

Seizures

- 10 Vehicles Seized
 - 3 Awarded to WCSO
 - 4 Returned to Owner/Lienholder
 - 3 Hearings Pending
- \$13,128.00 Funds Seized by Narcotics and Patrol
 - All \$13,128.00 Awarded to WCSO





Criminal Investigations

Under the direction of the CID captain and lieutenant, the Evidence Custodian manages and controls all found, recovered, and evidentiary property directed to them for safekeeping. When a WCSO deputy takes charge of any such property, the deputy shall document the property and turn it over to the Evidence Custodian or lock it in the evidence lockers. Property, except illegal items and paraphernalia, may be released to the rightful owner once all WCSO use of the property is satisfied and the deputy who submitted the property has approved it for release.

Once that deputy has completed a disposition for release, the Evidence Custodian will make every reasonable effort to contact the owner and inform them when and where the property may be claimed. Unclaimed or forfeited property, other than paraphernalia and other nonmonetary items, may only be destroyed, converted to agency use, or auctioned. This office processed 712 evidence entries in 2020 and maintains over 7,000 evidence entries in the custody of WCSO at any given time.

Evidence



Records



The Sheriff's Office's reports and records are maintained in the Records Division and are the responsibility of the Records Administrator and two clerks, under the direction of the CID captain and lieutenant. The release of records and information must be in accordance with state and federal law. WCSO follows the requirements of both the Tennessee Public Records Act and the Public Records Policy of Williamson County. The county policy governing the process for requesting and receiving public records can be found at the Williamson County website at www.williamsoncounty-tn.gov.

This office participates in the Tennessee Incident Based Reporting System (TIBRS), the method used to collect crime statistics in the state, by collecting data on crime incidents and all of the elements associated with each incident. Reporting crime statistics is mandated by law for all law enforcement agencies. WCSO's crime reporting is audited by the TBI's TIBRS unit, and the last audit noted Records Administrator Tina Weatherby (a 37-year veteran employee) demonstrated an abundance of knowledge, and that our detailed report narratives made the audit extremely effective. The auditor further recommended this office for mention in an FBI article on crime reporting. In August, Mrs. Weatherby was also recognized in the TBI TIBRS monthly newsletter for her excellent reporting and noted for being "a great person."

In 2020, Records processed approximately 5,987 incident and miscellaneous reports. They also review traffic citations and warnings, crash reports, tow slips, and other incident documentation.

Records Cont.

Public Fingerprinting

Fingerprinting is performed Tuesdays and Thursdays 08:30 a.m. to 3:30 p.m. for a fee of \$20.00 for 1-3 fingerprint cards if you are providing your own cards. Up to three fingerprint card sets can also be purchased here for an additional \$2.50 each. Payments must be made in exact cash amount – no checks or cards accepted.

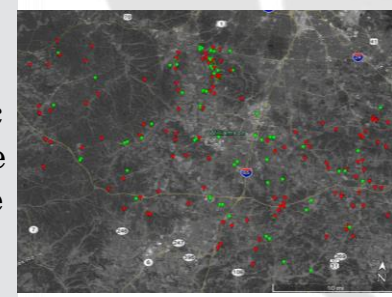
Local Background Checks

Williamson County background requests are \$5.00 each. Persons and locations are considered separate checks. Payments for backgrounds must be made in exact cash amount – no checks or cards accepted.

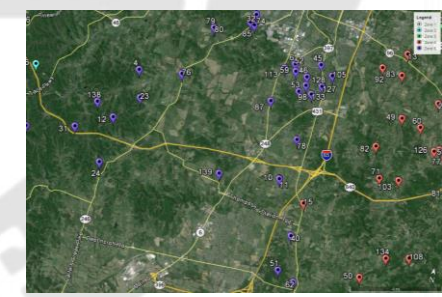
Records is open from 8:00 a.m. to 4:00 p.m. Monday through Friday excluding county holidays. For more information on fingerprinting, background checks, and public records requests, visit the county website at www.williamsoncounty-tn.gov or contact Records at (615) 790-5564.

Crime Analysis

Under the general supervision of the CID captain and lieutenant, this role supports both CID and the Sheriff's Office at large. Crime Analysis fulfills multiple support functions for criminal investigations including criminal backgrounds and related intelligence data in ongoing investigations, crime patterns, and trends. Analytical products like maps, graphs, charts, timelines, etc. may also be produced for complex criminal investigations.



Since 2015, this position is also part of the CID team maintaining local sex offender registry and reporting.



For the benefit of the administration and all divisions, this position performs research and analysis of information relating to criminal activity and relevant statistical data to enhance the effectiveness of law enforcement operations and programs. WCSO also utilizes the crime analyst to develop and promote liaisons and contacts with other law enforcement, government agencies, and outside sources. The communication and exchange of pertinent information with these other entities can link or solve crimes across multiple jurisdictions. The analyst may prepare bulletins on wanted persons, missing persons, and general criminal activity, to disseminate within and outside the WCSO.



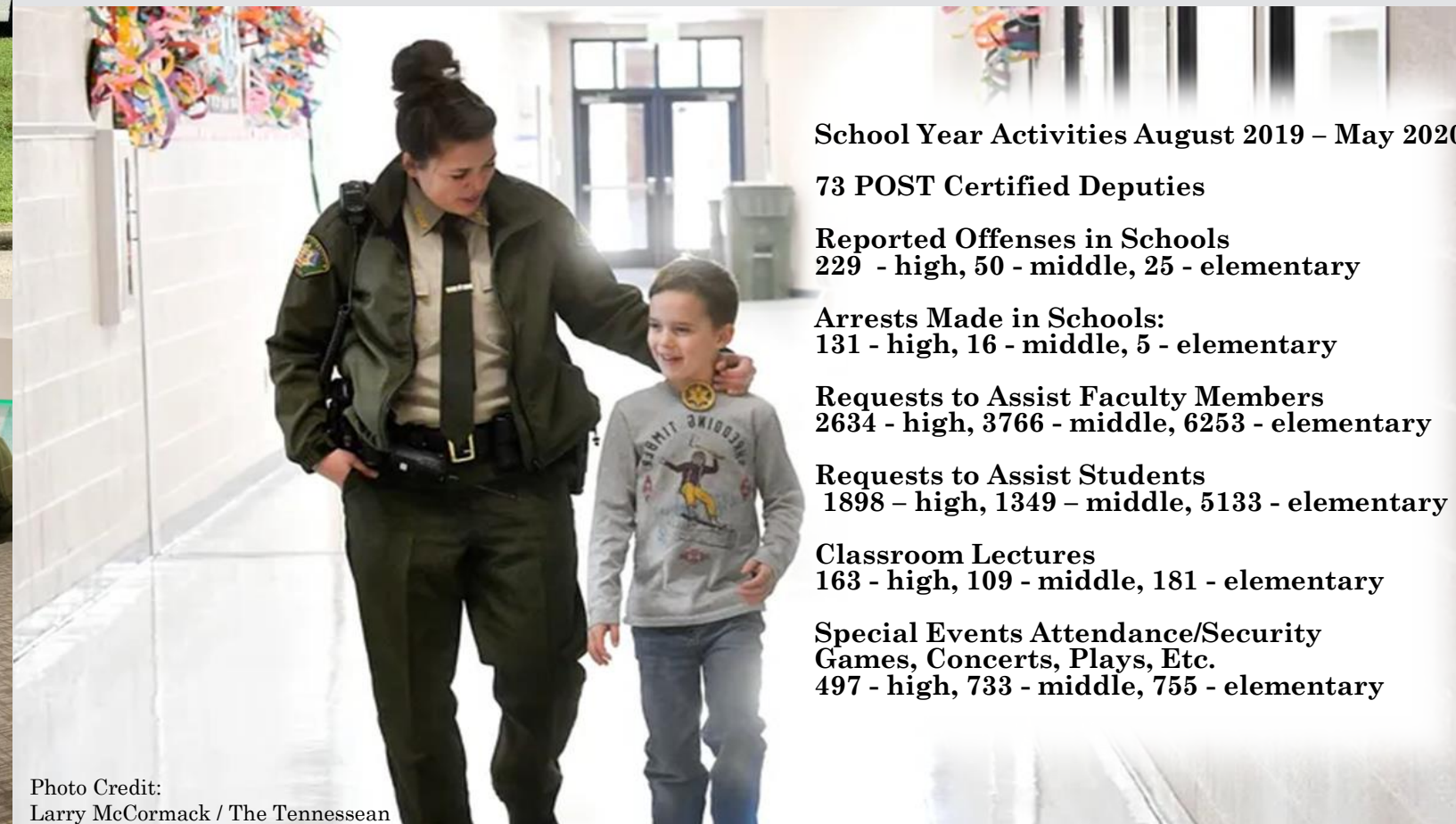
SRO & Crime Prevention

Captain: Leonardo Zollicoffer
Lieutenant: Sammie Baker

The School Resource Officer Division (SRO) stayed busy during the “COVID Adventure” of spring and summer with a wide variety of positions throughout the county where extra law enforcement was needed. Some SROs assisted with patrol duties and others were assigned to detention. Some deputies were assigned to the Administrative Office Complex (AOC). There, deputies were tasked with the security of the complex and protecting county employees and the residents conducting business with them. Large crowds had to be managed by maintaining order and social distance, allowing the AOC’s daily activities to run smoothly. This division also supplied assistance at the Agriculture Center during the beginning phases of COVID-19 testing. There, deputies were able to serve in security and traffic details to aid EMA. Due to an initial high volume of traffic during testing, deputies devised a plan to accommodate these vehicles on site to ensure that Long Lane had no standing traffic. Inside the Ag Center, deputies directed traffic into multiple lanes making testing much more efficient. Deputies were also assigned at the Williamson County Rec Centers around the county to assist with security and possible pedestrian and vehicle traffic into and out of the different facilities. Deputies were also assigned security details at a few select schools picked for child care of essential employees of the county. Lastly, the SRO Captain, Lieutenant and Sergeants were tasked with scheduling the shifts for all these positions taking into account the constant changes of the needs in the county.



The School Resource Officer Division was established to assign deputies, on a permanent basis, to the Williamson County School System and the Franklin Special School District. The program is designed to provide school security and maintain an ongoing relationship between the Williamson County Sheriff’s Office and Williamson County Schools, Franklin Special Schools, teachers, students, and their parents. SRO Division is allocated a captain, a lieutenant, 6 sergeants, and 64 deputies assigned to 13 high schools, 15 middle schools, and 32 elementary schools. One deputy is assigned to a Crime Prevention position which focuses on community outreach and public speaking events.

School Year Activities August 2019 – May 2020

- 73 POST Certified Deputies**
- Reported Offenses in Schools**
229 - high, 50 - middle, 25 - elementary
- Arrests Made in Schools:**
131 - high, 16 - middle, 5 - elementary
- Requests to Assist Faculty Members**
2634 - high, 3766 - middle, 6253 - elementary
- Requests to Assist Students**
1898 - high, 1349 - middle, 5133 - elementary
- Classroom Lectures**
163 - high, 109 - middle, 181 - elementary
- Special Events Attendance/Security**
Games, Concerts, Plays, Etc.
497 - high, 733 - middle, 755 - elementary

Photo Credit:
Larry McCormack / The Tennessean

Court Services



Criminal & Civil Warrants



Captain: Freddie Moore
Lieutenant: Jim Handy



Court Services is tasked with maintaining security for the Williamson County Judicial Center, the Historic Courthouse, and Juvenile Court, which includes eight courtrooms. In addition, Court Services oversees the transportation of inmates and serves criminal and civil warrants.

In general, Court Security Deputies are responsible for maintaining appropriate levels of security for the court and its officers, operations, and facilities, including courthouse employees and the public. Deputies assigned to duty in a prisoner transportation or courthouse function shall be considered a Court Security Deputy.

Court Services is allocated one captain and one lieutenant. Under their command, Court Security is staffed with one sergeant, two corporals, and twenty deputies.



Dockets

- 164 General Sessions Criminal
- 156 General Sessions Bond
- 168 Circuit Court Criminal
- 208 Circuit/Chancery Civil

Transports

- 4,540 Inmates Taken Before the Courts
- 1,455 Out of County Transports
- 320 Mental Health Transports
- 74,500 Miles Driven



Photo Credit: Williamson Herald

Civil Warrants consist of any summons, subpoena, garnishment, order, or writ issued by any court. The Sheriff's Office is tasked to personally serve the residents, businesses, or anyone found to be in Williamson County who has been summoned by the courts. The deputies assigned to serve civil warrants must practice due diligence and complete the service in a timely manner. Unless a deputy is hindered from serving a civil warrant, no arrest is made.

Criminal Warrants are issued by a magistrate or judge for persons who have committed a criminal offense. The Sheriff's Office has deputies assigned whose primary job is to serve criminal warrants. Whether it is a felony or misdemeanor warrant, the accused must be arrested and served the criminal warrant. Any deputy may go to any county in the state of TN and arrest any individual with an outstanding criminal warrant.

2020 Activity

- 16,358 Civil Warrants Served
- 1,616 Criminal Warrants Served
- 1,254 Subjects Arrested



Court Services is allocated one captain and one lieutenant. Under their command, Warrants is staffed with one sergeant, one corporal, ten deputies, one civil clerk and three criminal clerks.

This agency also assigns a deputy to the United States Marshal's Task Force to aid in apprehending suspects with felony warrants who have fled the State of Tennessee.

In consideration of the spread of COVID-19, this year the Sheriff's Office temporarily restricted misdemeanor warrant services and prisoner transports, while maintaining focus on apprehending violent and high risk wanted subjects.



Detention

John I. Easley, Jr. Criminal Justice Center Captain: Mike Dobbins
Lieutenant: Chad Youker

WCSO Detention Division provides for the safety and security of both pre-trial and sentenced detainees housed in the John I. Easley, Jr. Criminal Justice Center. Their primary mission is excellence in inmate care, custody, and control. The Criminal Justice Center encompasses approximately 121,000 square feet, sits on approximately 19 acres and has a capacity of 454 inmates.

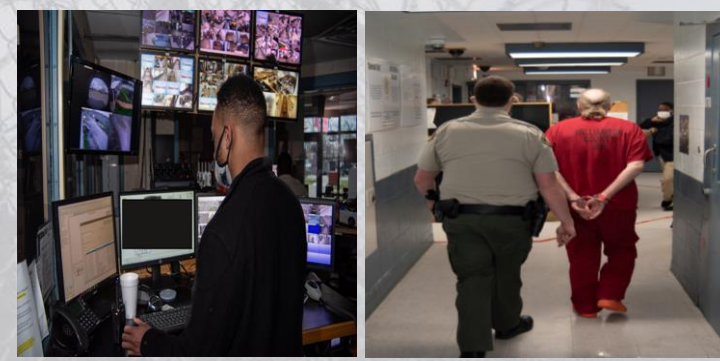
Detention is commanded by a jail administrator (holding the rank of captain) and a lieutenant who supervise the daily operations of the detention center as well as compliance, recruitment and hiring. This facility is Tennessee Corrections Institute (TCI) Certified. **A surprise TCI annual jail inspection in October resulted in no findings.** The facility is also Prison Rape Elimination Act (PREA) Certified. Less than 5% of county jails nationwide were PREA certified when Williamson County's jail obtained certification in 2016. Captain Dobbins and his entire jail staff work diligently to keep our jail compliant and they do an outstanding job!

Floor Operations

Staff Sergeant: Chris Gray

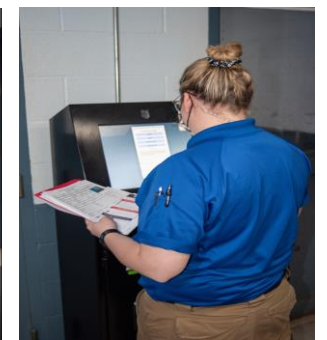
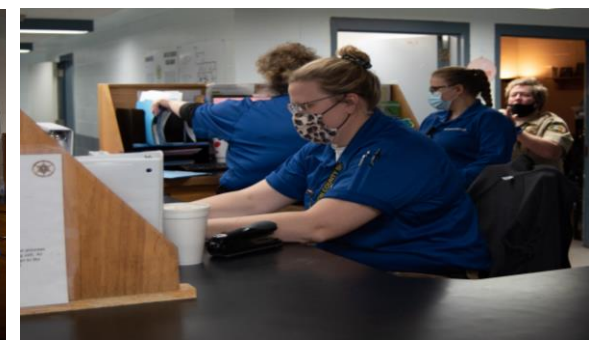
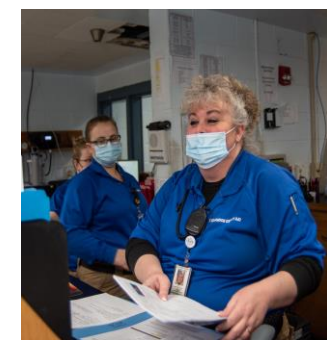
Deputies assigned to floor operations within our detention center are primarily responsible for supervising and controlling the movement of inmates and providing for their safety and care. Detention Deputies have many additional responsibilities including:

- Preparing and/or escorting inmates for transports to court, and medical appointments as directed
- Inmate work crew assignments
- Conducting security rounds within the facility and the grounds attached hereto
- Enforcing state and federal laws within the facility, grounds and other areas as directed
- Investigating suspected crimes accurately, reporting findings, and completing arrests
- The service of criminal or civil legal process

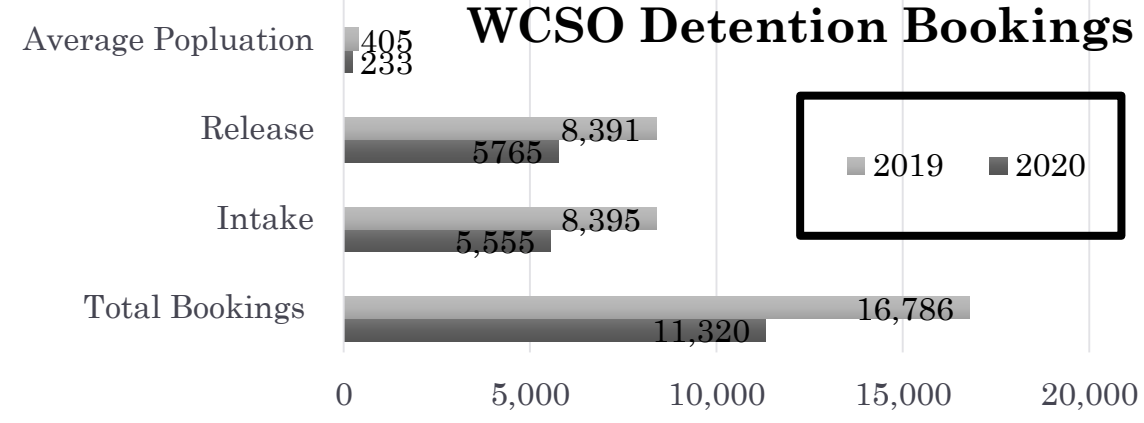


Booking Specialists are civilian personnel who are responsible for entering all arrestee demographics, booking, and case information in the appropriate logs and systems. They evaluate and assess the needs and risks of inmates and make appropriate initial housing assignments. They also accept bonds, access and run National Crime Information Center (NCIC) responses for warrant checks, and process inmate releases.

Classification assigns work details, reviews criminal histories, and reassigns inmate housing after sentencing when appropriate to ensure a safe and secure environment within the detention center. They also configure time to serve.



2020 Intake / Booking
233 Average Inmate Population
5,555 Subjects Booked in
5,765 Subjects Booked out
11,320 Total Inmate Bookings



Food Services



Food Services oversees the preparation and serving of meals to inmates. Responsibilities also include reviewing and planning menus, cooking schedules, snacks, and meal planning for those with special dietary restrictions. Food service employees also monitor and supervise inmate workers assigned to assist with food service and clean up tasks while maintaining the sanitation and security of the kitchen area.



State Funded and Certified Programs:

- **Correctional Treatment Integration Program (CTIP)** – Facilitated by Educare, provides 8 weeks and 16 classes of alcohol and substance abuse treatment that is certified by the State of Tennessee. Due to its state certification it is recognized by the courts to make application for probation reinstatement or suspended sentences. It also meets the criteria necessary to assist with driver’s license reinstatement.
- **Moral Recognition Therapy (MRT): Anger Management Program** – This state certified anger management class is composed of 8 weeks of intensive therapeutic exercises for the purpose of coping with anger.

Programmatic Partnership Courses:

- **G.E.D./HiSet Testing** - Facilitated by Workforce Essentials, this is a 6 - 8 week course period to assist inmates in receiving the high school equivalency diploma while incarcerated.
Number of Graduates: July 2017 to June 2018 : 26 graduates
July 2018 to June 2019 : 25 graduates
July 2019 to June 2020 : 09 graduates (impacted by COVID-19)
- **Job Skills/Career Planning** - Facilitated by Workforce Essentials and American Job Centers in partnership with Columbia State College, this class is a 10 week program established to provide career and work force planning skills and resources to the Williamson County Jail inmates.
- **Journey to Freedom** - Facilitated by the YMCA to assist the jail’s population in understanding their journey in life to freedom of alcohol and substance abuse while reviewing moral inventories and developing need-purposed life goals to success upon release.
- **Project Return** - Monthly discharge planning program partnered with the Department of Labor, Department of Human Services, Educare, American Job Centers, Veteran’s Administration and Workforce Essentials to assist with discharge plans for any inmate that has a pending release date within the following 30 days to assist with recidivism rates.
- **Building Wealth** - Building Wealth is a personal finance education resource that presents an overview of wealth-building strategies for consumers, community leaders, teachers and students.

Faith- Based Programs:

- **180 Group** - Faith Based Holistic Health Group, focusing on changing your life after incarceration through embracing your faith.
- **Celebrate Recovery** - Facilitated by GraceWorks, this is a faith-based alcohol and drug treatment program.
- **Strongholds** – Faith-based alcohol and drug treatment program centered in religious practices.
- **Parenting** - Faith-based Issues in parenting class facilitated by a Licensed Clinical Social Worker (LCSW) to assist with the needs of our population as it relates to parenting and/or custody issues.
- **Alcoholic Anonymous** - Meets Thursday nights at 6:00 p.m.
- **Narcotics Anonymous** - Meets Thursday nights at 7:00 p.m.
- **Beautification Project** - Partnered with Gentry Farms, the females work on gardening beautification issues on the facility groups. Female based program only.
- **Discharge Planning** - Every inmate that has been incarcerated within this facility for a period of longer than 10 days meets with the Programs Director to ensure that a discharge plan is in place from the facility that includes housing, substance abuse treatment information, mental health treatment information, probation outreach, and community development.

Detention



DTA

The Williamson County Sheriff's Office has established a Detention Training Academy (DTA) for all Deputy Sheriff Recruits. Deputy Sheriff Recruits go through rigorous training over many types of situations they may encounter as a Deputy Sheriff in the Detention Division of the Williamson County Sheriff's Office. Taught by Training Division, DTA is a six-week training academy that takes place at the John. I. Easley, Jr. Criminal Justice Center.



CERT

The Williamson County Sheriff's Office maintains a Critical Emergency Response Team (CERT) composed of one CERT Commander and twelve CERT members. CERT is a specialized unit of highly trained Detention Deputies tasked with responding to incidents, riots, cell extractions, mass searches and disturbances involving uncooperative or violent inmates in the facility. CERT members are available 24/7 for response.



Inmate Programs

The Williamson County Sheriff's Office has established strong partnerships within our community to offer incarcerated individuals various rehabilitation services in effort of reducing recidivism. Programs include education, substance abuse, anger management, and more. In fact, every inmate is offered a tailored “release plan” that provides for transition assistance. These partnerships may include basic needs like food, clothing, transportation, and other vital elements necessary to transition from incarceration with hope and confidence of resuming or establishing a healthy lifestyle. While safety restrictions during the pandemic slowed or limited program offerings, WCSO is maintaining all efforts to build our programs back up as soon as possible.

Inmate Programs Director: David Ghee



Detention

Litter Crew

The WCSO Litter Education Program focuses on five areas including student, government, media, and public education. The litter crew uses county inmates with minor charges sentenced to the work house for litter pickup and dump site cleanup along state and county roadsides.

Litter collection can take place 5 days a week, Mon – Fri, 8 hours per day except when temperatures are too cold or weather conditions are hazardous for road work. They also pick up trash bags left by volunteer groups after a community litter clean up event. Williamson County recycles roadside litter determined to be recyclable and transports them to a convenience center or recycling facility. Litter is collected in a rotational cycle to prevent buildup or inefficient work.

2020 LITTER CREW ACTIVITY

The Litter Crew used **302** workers to collect an overall total of **59,856 pounds** of roadside trash.

Litter also collected **4,697 pounds** of recyclable materials.

The Litter Crew cleaned **34 county miles** of roadway and **24.2 miles of state roadways**.

Litter usually also provides cleanup for approximately 23 not-for-profit or abandoned cemeteries, although this was suspended during portions of the pandemic.

The Litter Division assisted communities in Williamson County with volunteer litter collection groups such as the Litter Harpeth River Cleanup hosted by the Brentwood Rotary Club, and the Leiper's Fork Trasherise volunteer event.

The Litter Division also provided moving and cleaning services for other county departments and events such as the county election events.



Sergeant: Cody Bennett



Maintenance Manager: John Coyle

The Sheriff's Office can only function successfully because of its many parts working together as a whole. Maintenance is a critical component of the Sheriff's Office in keeping our facilities safe and efficient.

One maintenance manager and two maintenance technicians coordinate, oversee, or perform a multitude of scheduled projects, upgrades, and expansions – in addition to routine maintenance and emergency repairs. This team's multi-faceted skillset allows them to regularly perform work in-house instead of contracting outside companies, thereby saving the Sheriff's Office and Williamson County thousands of dollars each year.

2020 MAINTENANCE ACTIVITY

- WCSO Maintenance Crew processed approximately 1,800 maintenance requests.
- Maintained and/or repaired 65 HVAC Units.
- Built a "Zoom Room" - video technology built to replace most in-person court appearances during the COVID-19 Pandemic. This room was constructed from an area within the jail to handle all court video conferencing activities for both Williamson County Courts and surrounding counties' courts.
- Replaced original building's underground plumbing in inmate showers.
- Upgraded all inmate plumbing fixtures to network controls.
- Fabricated and maintained a temporary kitchen for 6 weeks while also digging and replacing sewer lines under the original kitchen.
- Built cabinetry for work stations in the booking areas, tower sections and IT Department.
- Fabricated camera mounts throughout the facility.
- Installed new or maintained existing cameras within a 750 camera system – WCSO is the only facility in the state of Tennessee with cameras in every jail cell.
- Designed and installed surveillance systems for 3 interview rooms.

Building Maintenance



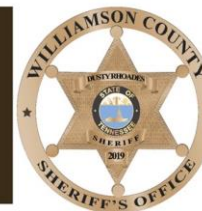


Community Relations

Participation and Contributions

Franklin Boys & Girls Club	St. Paul's Episcopal Church
C.A.S.A.	Hardbargain Association
Franklin Rotary Club Rodeo	Kars for Kids
African American Heritage Society	Graceworks Ministries
Bluegrass Along the Harpeth	American Red Cross Battle of the
21 st Drug Recovery Court	Badges Blood Drive
PAWSOME Gala	Boy Scouts of America
Educare	Chapel Hill Masonic Lodge
Williamson County Fair	United Way
Williamson County Veteran's Day	Mercy Community Health Care
Parade	Friends of Franklin Parks
Leiper's Fork Christmas Parade	Nolensville Buttercup Festival
Franklin Christmas Parade	Touch-a-Truck
Nolensville Christmas Parade	Morris Heithcock Lodge #41 FOP
College Grove Christmas Parade	(Shop with a Cop)
Special Olympics	Williamson Co Senior Citizen Olympic
Bellview CPC	Games
Harpeth Lick CPC	Trasherize
Ash Hill CPC	Williamson County Schools Career
Mt. Carmel CPC	Days
College Grove UMC	Neighborhood Watch Programs
Cowles Chapel UMC	Williamson County Crime Stoppers
Wesley Chapel UMC	Davis House Child Advocacy Center
Bethesda UMC	
Bethlehem Loop UMC (Fish Fry)	
Epworth UMC	

NO SHAVE NOVEMBER



GOOD FUN FOR A GOOD CAUSE
Deputies were given an opportunity to "buy in" to a fundraiser and put down their razors to grow a beard or goatee in November and December. Participants could choose either CASA (Court Appointed Special Advocates for Children) or Crime Stoppers of Williamson County to receive their personal donation of \$50.



CHARITABLE FUNDS DONATED
\$5,145 to CASA
\$1,820 to Crime Stoppers of Williamson County.





Community Relations

Citizens' Assurance Program

This Sheriff's Office outreach program is designed for Williamson County residents who are without relatives or who live alone. In this free program, our participants are provided the security of a daily contact via phone call.

- Volunteers Make Telephone Calls Between 7 a.m. - 9 a.m.
- Code Words Used for Possible Threats
- Dedicated Phone Line to Leave Non-Emergency Messages
- Quarterly Volunteer Briefings and Training



Please contact our coordinator Vickie Pedrick at (615) 790-5560 ext. 3204 or via email vickie.pedrick@williamsoncounty-tn.gov for an application or more information if you know a resident who could benefit from the program.



Outreach & Crime Prevention

Prescription Drug Disposal Program



The Sheriff's Office collected and safely destroyed 1,053.85 pounds of unused or expired prescription drugs in 2020.

Prescription drugs can be dropped off at the WCSO (408 Century Court in Franklin) weekdays 8:00 a.m. – 4:00 p.m. in our disposal bin pictured at left. We also participate in DEA National Rx Take-Back events out in the community several times a year.



Community Relations

Sheriff's Office Citizens Academy

This free academy is designed to educate residents and/or business owners on how the Williamson County Sheriff's Office operates. The academy instructors are a combination of WCSO personnel and guest speakers. Each instructor teaches in their expertise, sharing their years of training and experience with the participants.

Topic Examples:

- Emergency Communications and Operations Center
- Patrol Division
- Traffic Stops
- Building Searches
- K-9 Demonstrations
- Special Weapons and Tactics (SWAT)
- Criminal Investigations Division
- School Resource Officers
- Crime Prevention Division
- Drug Abuse Resistance Education
- Neighborhood Watch Program
- Court Services / Court Security / Transport / Criminal & Civil Warrants
- Williamson County Judges
- Detention Division / Disciplinary Board (D-Board) / Work Detail
- CERT Team



The nine-week academy meets once a week on Thursday evenings from 6:00 p.m. – 9:00 p.m. Williamson County residents and business owners age 21 and older are eligible and encouraged to apply. Classes are limited to 20 participants. Please contact our coordinator Vickie Pedrick at (615) 790-5560 ext. 3204 or via email vickie.pedrick@williamsoncounty-tn.gov for an application, or download one from the county's website www.williamsoncounty-tn.gov

Note: this academy is *not* a police academy to become a certified police officer.

Outreach & Crime Prevention



PROJECT LIFESAVER®

Bringing Loved Ones Home

The Original 501(c)(3) Non-Profit Organization

Williamson County Sheriff's Office is a participating law enforcement agency with Project Lifesaver International, whose mission is "to use state of the art technology in assisting those who care for victims of Alzheimer's, Dementia, Autism, Down Syndrome and any other cognitive condition that causes wandering."

Project Lifesaver clients wear a GPS locator or small wrist or ankle transmitter which emits an individualized frequency signal. If/when an enrolled client goes missing, the caregiver notifies their local Project Lifesaver partnering agency. A team deploys to the client's area and trained first responders use that individualized frequency to locate the client's position. Clients are usually located within an average of 30 minutes, greatly reducing the risk of injury or death.

This office monitored 12 clients during 2020. Outside of search incidents, the program's coordinating deputies see the clients at least every 45 to 60 days for equipment and battery maintenance. Program participation with our office is for Williamson County residents only.

For more information visit www.projectlifesaver.org or contact our office's coordinator: Deputy Bryan Welch at (615) 790-5560 ext. 4404 or via email at bryan.welch@williamsoncounty-tn.gov.



Photo Credits: Project Lifesaver





Community Relations

Community engagement via forums, events, meetings, and participation in community functions is an important and beloved part of our job.

COVID-19 concerns brought about the cancellation of many of our favorite annual community events in 2020. Thankfully, we were still able to safely participate in some events both before and after mandated restrictions.

With Coronavirus on the decline, we look forward to a better 2021 and hope to see you all again soon.

2020 Community Events

Williamson County Library Read-a-Book
Independence High School Career Fair
Church of the City Pre-School
Spring Hill Academy Pre-School
Berry's Chapel Pre-school Touch-a-Truck
Franklin Elementary School Bike Safety
Cub Scouts
Crime Stoppers
Veterans Drive-Through Parade
FOP Shop With A Cop Christmas
FOP Shop With A Cop Back-to-School
Tollgate Community Parade



We had a great time and hope you did also!

Canceled Community Events Due to COVID-19

We missed seeing all of you!

Sunshine Pre-School
Arno Road Pre-School
Winstead Elementary Career Fair
Parks and Recreation Summer Programs
Pearre Creek Elementary Bike Safety Program
Bethesda Library Read-a-Book
Ms. Smith's Pre-School
Heritage Commons Pre-School
Goddard Pre-School
Touch-a-Truck – Thompson's Station
Touch-a-Truck – College Grove
Fairview Library- Read a Book to Kids
8th Grade Williamson Co Schools Career Day
Williamson County Fair
Chapman's Retreat Bike Safety
Nolensville Elementary Litter Education
Freedom Middle School Health and Safety
WCSO Recruitment Fair
Girl Scouts
Franklin Child Care Pre-School
Poplar Grove Middle School Bike Safety
Allendale Elementary Litter Education
Fall Festival Cool Springs
Franklin First United Methodist Church
Neighborhood Watch Community Meetings
Franklin Main Street Festival
Night Out Against Crime Event- Spring Hill
Litter Education Events

Outreach & Crime Prevention





Community Support



We are humbled by the support reciprocated from the community we have sworn to protect. In a year where uncertainty and isolation became common themes, kindness remained ever present. Individuals, clubs, groups, and businesses sent us encouragement in many forms. Know that it was felt by each of us at the Sheriff's Office. We will always find ways to connect with you and to carry out the mission of our department.



The Sheriff's Office would like to recognize and express particular gratitude to these community members for their time, encouragement, and generosity in 2020:

ADS Security
Starbucks
Axon US
Deer Run Retreat
Friends from Grassland
The Gathering at 840
McDonalds
FOP Aux Lodge 41
Tollgate Village
WKRN News 2

The Smith Family
Laura Musgrave/Ole Smoky Distillery
The Trimbachs & Ollie the Dog
Clearview Baptist Church
Publix
Dixie Epoxy
The Landing at Morning Point
Toyota of Cool Springs
Boy Scout Troop 86



THANK YOU



Additional Accomplishments

- Detention Lt. Chad Youker completed certification for the American Jail Association's Certified Jail Officer (CJO) Program in May of 2020. This is the first step in becoming an AJA Certified Jail Manager and prepares jail officers for advancement in jail management. The course includes: jail operations, safety and security, professional and legal concepts, special population issues, and support services.
- The following Detention personnel also successfully obtained CJO certification later in 2020: Staff Sgt. Chris Gray, Sgt. Sean Luther, Sgt. Seth Obermeyer, Sgt. Jessica Malia, and Cpl Jasper Driskill. Furthermore: Staff Sgt. Gray, Sgt. Obermeyer, and Sgt. Malia plan to pursue the next certification in this program, Certified Jail Supervisor (CJS), in 2021.
- K-9 Cpl Mike Grandy was approved by the United States Police Canine Association (USPCA) as a certified USPCA trainer as of September.
- A PREA (Prison Rape Elimination Act) audit was conducted in the Detention Division in September. The audit revealed no findings. Sheriff Rhoades would like to thank Sgt. Sean Luther for his work in keeping us PREA compliant. He also thanks and acknowledges Deputy John Bevans for his early work in establishing the PREA program within Williamson County Jail.
- Sheriff Rhoades noted a job well done in November by Detention Deputy Hunter Blair and other members of second shift, whose quick intervention protected an inmate from serious harm.
- In December, Sgt. Jessica Malia's shift in the jail, especially Detention Deputy Chase Keller, were also given kudos by Sheriff Rhoades. Their quick thinking and action prevented serious harm to an inmate.
- WCSO was pleased to reassign an investigator to the DEA this year after a brief vacancy. The name of this valued employee is not disclosed here in order to protect the employee's safety given the nature of the work.



Looking Forward

In 2021 and beyond, the Williamson County Sheriff's Office will continue our mission objective of providing you with effective and efficient public safety services with consistency, professionalism, competence, and transparency. As part of that goal, we have made the following plans and preparations for 2021:

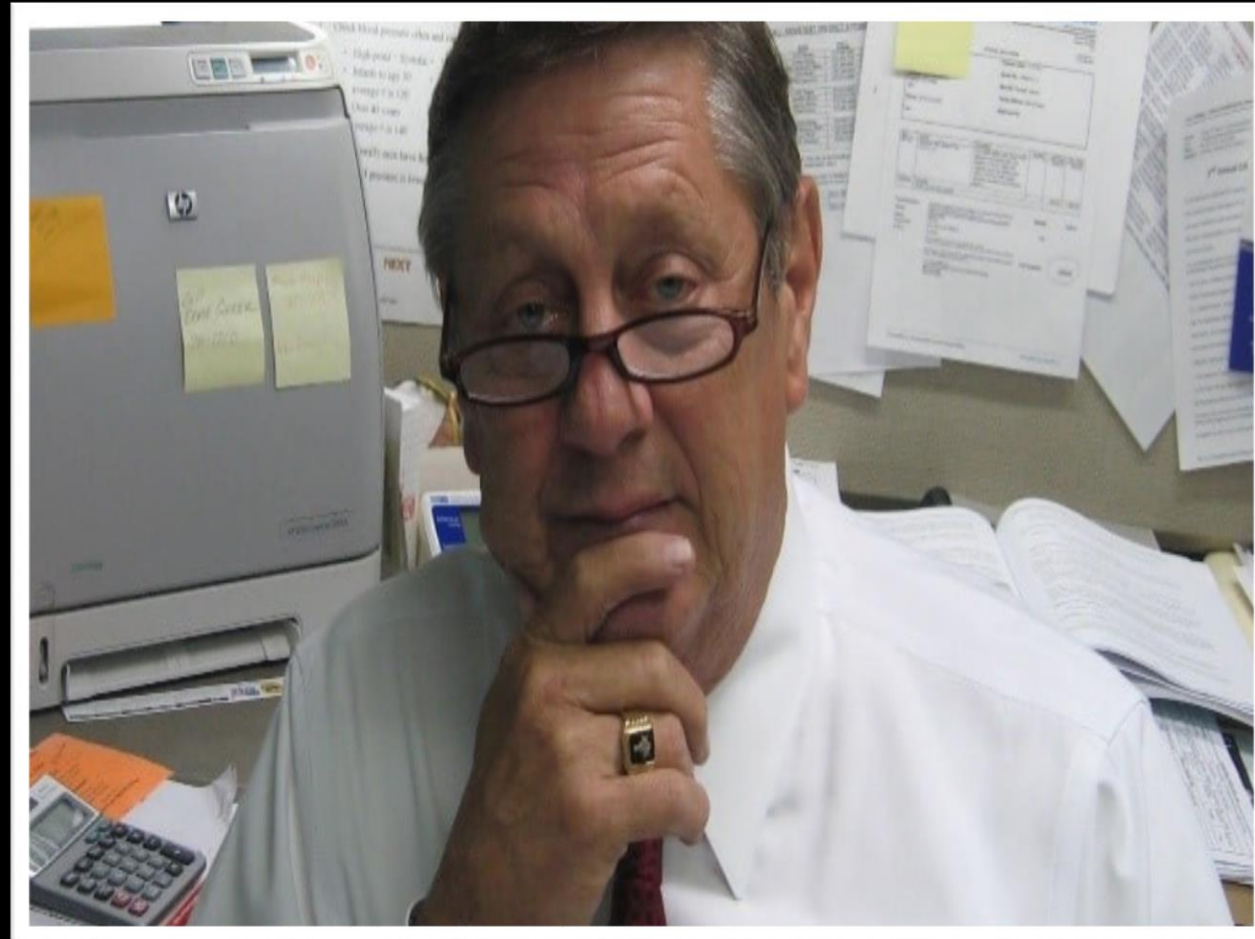
- Complete the outfitting of School Resource Officers Division with body-worn and in-car camera systems
- Initiate body-worn camera rollout for Detention Division
- Purchase and implement software programs to manage and monitor complaints, use of force, and internal affairs
- Implement a software program to manage off-duty assignments
- Expand CID by one investigator to assist with the increase in electronic investigations
- Expand Training Division by one trainer
- Implement additional training initiatives
- Institute an officer commendation awards program

These steps are made in keeping with what our agency values – integrity, professionalism, and commitment. We believe these efforts, in part, will keep us on the path of our vision to strengthen community relationships and public trust while striving for excellence through employee development, self-discipline, and strong leadership. The future looks bright, and we look forward to seeing you there.



"Heroes never die. They live on forever in the hearts and minds of those who would follow in their footsteps."

- Emily Potter

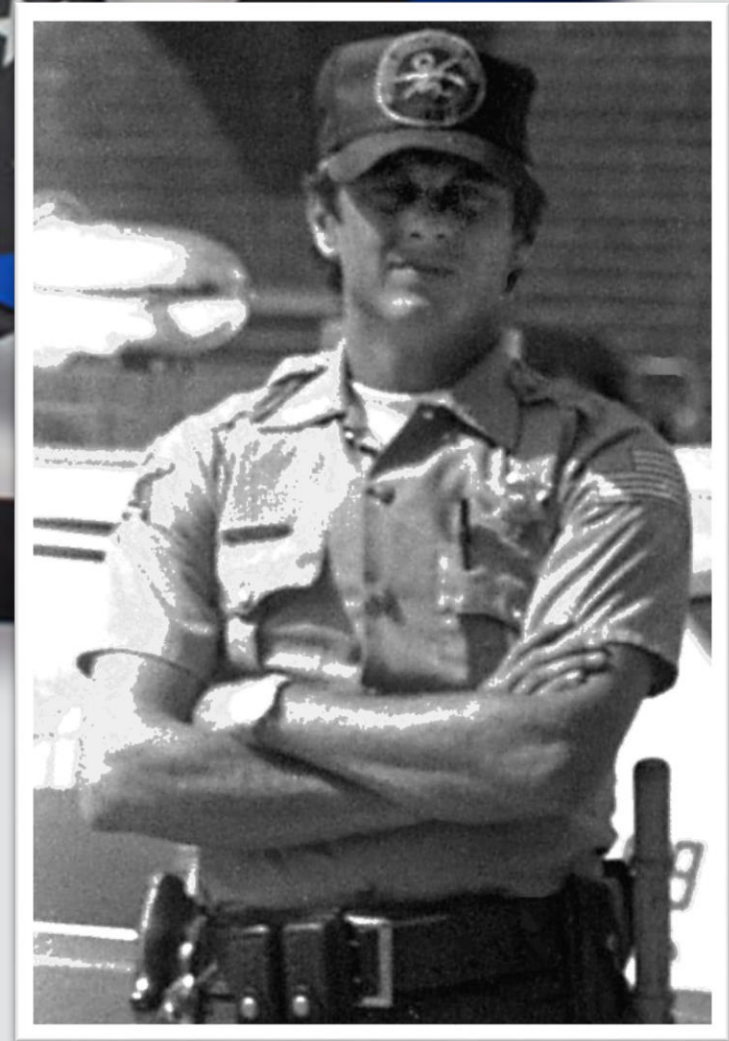


Captain Bennett joined the WCSO in the mid-1970's as a Reserve Deputy. Soon after he became a full-time Deputy and worked his way up through the ranks to Captain of the Criminal Investigation Division, retiring in 2016.

Captain Bennett passed away February 2nd, 2021 after a brief illness. Our beloved Fred was a one of a kind gentleman who loved serving the citizens of Williamson County. He will be greatly missed.



**IN LOVING MEMORY
OF OUR FRIEND
CAPTAIN FRED
BENNETT**



Sheriff Robert “Dusty” Rhoades
Williamson County Sheriff’s Office
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Franklin, Tennessee 37604
(615) 790-5604



The 2020 Annual Report was produced and edited by:
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